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Arizona Corporation Commission 1200 West Washington Street Phoenix, Arizona 85007-2927

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RE:

Docket No. T-02584A-91-0015

Excel Telecommunications, Inc. Initial Tariff Filing

Dear Sir or Madame:

Submitted herewith for filing on behalf of Excel Telecommunications, Inc. ("Excel") are an original and ten (10) copies of the Company's initial tariff A.C.C. Tariff No. 1. This filing Consists of the following: Original Title Page and Original Page Nos. 1 through 146. A check sheet is included to assist your review of the tariff.

The proposed tariff introduces the full range of Excel's interexchange services and rates including Long Distance Calling Services, Calling Card Services, 800 Services, Directory Assistance and Operator Services. Excel respectfully requests an effective date of March 20, 2003 for this initial filing.

Please acknowledge receipt of this filing by returning the duplicate copy of this letter in the enclosed, self-addressed, stamped envelope. If you have any questions regarding this filing, please contact the undersigned at (214) 424-4463.

Respectfully submitted,

Erin Bolles

Regulatory Analyst

Enclosures

cc:

Kevin Allen

Manager, Regulatory Affairs

Excel Telecommunications, Inc.

1600 Viceroy Drive

Dallas, Texas 75235

#### TARIFF SCHEDULES

# APPLICABLE TO COMMUNICATION SERVICES IN THE STATE OF ARIZONA

#### Offered by:

Excel Telecommunications, Inc.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Excel Telecommunications, Inc. with principal offices at 1600 Viceroy Drive, Dallas, Texas 75235, telephone number (214) 424-1000. This tariff applies to services furnished within the State of Arizona.

ISSUED: February 18, 2003

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#### **CHECK SHEET**

All pages of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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# **Concurring, Connecting And Participating Carriers**

Connecting Carriers: None. Connecting Carriers: None. Participating Carriers: None.

#### Explanation of Symbols, Reference Marks, and Abbreviations

The following symbols shall be used in this tariff for the purposes indicated below:

- (C) to signify change regulations
- (D) to signify discontinued rate or regulation
- (I) to signify rate increase
- (N) to signify new rate or regulation
- (R) to signify reduction in rate
- (S) to signify a reissued matter
- (T) to signify a change in text but no change in rate regulation

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#### **Tariff Format**

- A. Page Numbering Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between page nos. 14 and 15 would be 14.1.
- B. Page Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the Fourth Revised Page 14 cancels the Third Revised Page No. 14.
- C. **Paragraph Numbering Sequence** There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i)

D. Check Sheets - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Cheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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#### SECTION I - TECHNICAL TERMS AND ABBREVIATIONS

# Accounting Code -

A multi-digit code which enables a Customer to allocate long distance regulated charges to its internal accounts.

#### Access Line -

A circuit used to carry long distance calls all or part way between Customer premises and the Company's underlying carrier's switches.

#### **Authorization Code** -

A numerical code, one or more of which are assigned to a Customer to enable Company to identify use of Service on the Customer's account and to bill the Customer accordingly. Multiple authorization codes may be assigned to a Customer to identify individual users or groups of users. Entitlement to any authorization code shall create no property or other right or interest in the use of any particular authorization code.

#### Authorized User -

A person, firm, corporation, or any other entity authorized by the Customer to communicate, utilizing the Company's service.

#### Commission -

The Arizona Corporation Commission

#### Company -

Excel Telecommunications, Inc. (Excel)

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#### SECTION I - TECHNICAL TERMS AND ABBREVIATIONS (CONTINUED)

#### Customer -

The person, firm, corporation or other entity which orders, cancels, amends or uses service under this tariff and is responsible for payment of regulated charges and compliance with the Company's tariff.

#### Holidays -

For the purposes of call rating, the Company observes the following holidays (as Federally observed):

Thanksgiving Day

Christmas Day

Labor Day

New Year's Day

Independence Day

## Long Distance Resale Service -

Long Distance Resale Service is a public communications service for hire, which includes providing long distance service to Customers through the resale of services provided by multiple other common carriers.

#### User -

A person, firm, corporation or other entity which contracts and/or presubscribes with Excel for services offered by Excel or otherwise uses the services offered by Excel, as set forth in this tariff, and is responsible for payment of regulated charges and compliance with the Company's tariff.

#### V & H Coordinates -

Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

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#### SECTION II - RULES AND REGULATIONS

# 2.1 Undertaking of Excel

- 2.1.1 Excel's services are furnished for communications originating at specified points within Arizona under terms of this tariff. Service is provided twenty four hours a day, seven days a week.
- 2.1.2 Excel is a resale common carrier. Excel's services provide intrastate long distance message telephone service to Customers for their direct transmission and reception of voice, data, and other types of communications. Excel may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities (such as the local exchange carrier), when authorized by the Customer, to allow connection of a Customer's location to Excel's service. The Customer shall be responsible for all regulated charges due for such service arrangement. The Company agrees to dutifully abide by all Rules and Regulations as set forth by the Commission.
- 2.1.3 The Customer's monthly charge for services are based upon the total time the Customer actually uses the service subject to billing increments set forth in this tariff and any additional charges which may apply.
- 2.1.4 The rates and regulations contained in this tariff apply only to the services furnished by Excel and do not apply to the lines, facilities, or services provided by a local exchange telephone Company or other common carrier for use in accessing the services of Excel.

#### 2.2 Initial Contract Period and Termination of Service by Customer

- 2.2.1 Contract Periods The initial contract period for service is thirty (30) days.
- 2.2.2 Termination by Customer Service may be canceled at any time by a Customer. A Customer taking dedicated WATS or Point to Point services may cancel service on not less than thirty (30) days prior written notice to Company.

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# 2.3 Obligation of Customer

2.3.1 The Customer will assume responsibility for all usage and services billed.

#### 2.4 Limitations

- 2.4.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, provided by other carriers subject to the provision of this tariff.
- 2.4.2 Excel reserves the right to disconnect or limit service when necessitated, per Commission Rules and with twenty four hours written notice, by conditions beyond its control, or when the Customer is using service in violation of provision of this tariff, or in violation of the law.

#### 2.5 Use

2.5.1 Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

#### 2.6 Liability of Company

- 2.6.1 Liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in the transmission occurring in the course of furnishing service, channels or other facilities and not caused by the negligence of the Customers, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in the transmission occur, or as otherwise determined in a court of law. For the purposes of computing such amount a month is considered to have thirty (30) days.
- 2.6.2 In no event will Company be responsible for consequential damages or lost profits suffered by Customer on account of interrupted or unsatisfactory service.

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# 2.7 Responsibilities of the Customer

- 2.7.1 The Customer is responsible for compliance with the applicable regulations set forth in this tariff.
- 2.7.2 The Customer is responsible for placing any necessary orders; for complying with tariff regulations; and for assuring that users comply with tariff regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Customer to other Customers.
- 2.7.3 The Customer shall ensure that Customer's terminal equipment and/or system is properly interfaced with Excel's underlying carrier's network and that the signals emitted into the equipment and facilities provided by Excel's underlying carrier are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers.

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#### 2.8 Disconnection

- 2.8.1 Without incurring liability Excel may disconnect services to a Customer or may withhold the provision of ordered or contracted services, subject to the procedures per Commission Rules and with written notice, under any of the following conditions:
  - **2.8.1.A** For nonpayment of any sum due Excel for more than thirty days after issuance of the bill for the regulated amount due.
  - **2.8.1.B** For periods of account inactivity in excess of sixty days.
  - **2.8.1.C** In the event that the Customer supplies false or inaccurate information of a material nature in order to obtain service.
  - **2.8.1.D** For violation of any of the provisions of this tariff.
  - **2.8.1.E** For the use of foul or profane expressions, the impersonation of another with fraudulent intent.
  - **2.8.1.F** For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over Excel's services.
  - **2.8.1.G** By reason of any order or decision of a court or other governing authority prohibiting Excel from furnishing its services.
  - 2.8.1.H If the Customer fails to maintain Customer's equipment and/or system properly, with resulting imminent harm to Excel's services, personnel, or the quality of service to other Customers, Excel may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, Excel may, upon written notice, terminate the Customer's service.

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# 2.8 Disconnection (Continued)

- 2.8.2 Excel may disconnect service without notice for any of the following reasons:
  - 2.8.2.A If a Customer or user causes or permits any signals or voltages to be transmitted over the equipment and facilities provided by Excel's underlying carrier's in such a manner as to cause a hazard or to interfere with Excel's service to others
  - **2.8.2.B** If a Customer or user uses Excel's services in a manner to violate the law.
- 2.8.3 Procedures for disconnection of existing service:
  - 2.8.3.A In all other circumstances, Excel will provide the Customer with written notice stating the reason for disconnection, and will allow the Customer not less than 10 days to remove the cause for disconnection. In cases of non payment of regulated charges due, the Customer will be allowed at least five days, excluding Sundays and holidays, to make full payment of all undisputed regulated charges, and in no event will service be disconnected on the day preceding any day on which Excel is not prepared to accept payment of the amount due and to reconnect service.

#### 2.9 Interruption of Service

2.9.1 Without incurring liability, Excel may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer equipment and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified, in compliance with the Commission Rules. When a Customer(s) service is interrupted and remains out of service for twenty four consecutive hours as a result of the above, or after being reported, the Company shall make an appropriate adjustment to the Customer's bill.

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# 2.9 Interruption of Service (Continued)

- 2.9.2 Credit allowances for interruptions of service which are due to the negligence of the Customer, or the failure of channels, equipment or communication systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.6 herein. It shall be the obligation of the Customer to notify the Company, when known, immediately of any interruption of service for which a credit allowance is desired by Customer, unless the Company is aware or should be aware of system outages. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any furnished by Customer.
- 2.9.3 Service may be disconnected by Excel without prior notice to the Customer, but with notice per Commission Rules, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer authorization codes, when Excel deems it necessary to take such action to prevent unlawful use of its service. Excel will restore service as soon as it can be provided the Customer affected and assign a new authorization code to replace the one that has been deactivated, per Commission Rules.

#### 2.10 Customer's Liability in the Event of Denial or Disconnection of Service

2.10.1 In the event Customer's service is denied or disconnected by the Company for any of the reasons stated in Section 2.9, Customer shall be liable for all unpaid regulated charges due and owing to Company.

#### 2.11 Reinstitution of Service

2.11.1 If Customer seeks reinstitution of service following disconnection of service by Company, Customer shall pay to Company prior to the time service is reinstituted (1) all undisputed accrued and unpaid regulated charges and (2) a new reconnection fee as described in Section IV, paragraph 4.21 of this tariff.

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#### 2.12 Authorization to Obtain Credit Information

2.12.1 Company reserves the right to require all Customers to establish credit-worthiness to the reasonable satisfaction of Company. Upon application for service, Customer shall be deemed to have authorized Company to obtain such routine credit information and verification as Company shall require in accordance with its then existing credit policies. All criteria and methods used in the acquisition and assessment of credit related information shall be consistent and uniform for all applicants or Customers.

# 2.13 Description of Payment and Billing Periods

- **2.13.1** Charges for service are applied on a recurring and non-recurring basis. Service is provided and billed in arrears on a monthly basis until canceled by the Customer.
- 2.13.2 Billing will be payable upon receipt and past due 20 days after deposit in U.S. mail, postage prepaid.
- **2.13.3** Charges for usage are based on actual usage during a month and will be billed monthly in arrears. Service charges will be billed monthly in advance.
- 2.13.4 The Customer is responsible for the payment of ALL regulated undisputed charges for services. This applies to Customers where the provision of service by Carrier includes the use of authorization (access) codes. The Customer agrees to pay to Company ANY regulated undisputed cost incurred as a result of ANY DELEGATION OF AUTHORITY resulting in use of his/her authorization code.
- 2.13.5 Where a Customer, e.g. an employer, provides the use of authorization codes to his/her employees, or where the Customer, e.g. a family member, provides the use of authorization codes to his/her family relations or friend, guest, etc., the Customer agrees to pay to Company ANY regulated undisputed cost incurred as a result of these of the authorization codes.

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# 2.14 Advance Payments and Deposits

#### 2.14.1 Advance Payments

Company may require a Customer to make an advance payment before services are furnished. The advance payment will not exceed an amount equal to two-months estimated charges, as determined by Company. The advance payment will be credited to the Customer's bill. An advance payment may be required in addition to a deposit.

#### 2.14.2 Deposits

Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. A deposit may be required in addition to an advance payment. The deposit will not exceed the amount set forth under A.A.C. R14-2-503(B).

When a service is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service is discontinued, Company may, at its option, return the deposit or credit it to the customer's account.

Deposits held will accrue interest at a rate no lower than that specified by the applicable regulatory commission.

Customers whom the Company believes present a credit risk may also be required, at any time, to provide other assurances of, or security for, the payment of the Company's charges for its services as the Company may deem necessary, including without limitation, advance payments for service, third party guarantees or payment pledges or other grants of security interest in the Customers' assets, and similar arrangements. The required deposits or other security may be increased or decreased by the Company as it deems appropriate in the light of changing conditions.

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#### **2.15** Taxes

2.15.1 All state and local taxes (i.e., sales tax, gross receipts tax, municipal utilities tax) are listed as separate line items on monthly bills to Customers and are not included in the quoted rates.

# 2.15.2 Arizona Universal Service Fund Reimbursement Charge

The Arizona Universal Service Fund Charge is assessed to all Customers of the Company's services. This charge recovers the cost of the Arizona Universal Service Fund assessment, paid by the Company, from Customers. Services provided pursuant to this tariff are subject to the Arizona Universal Service Fund Charge which is currently assessed based on 0.1565% of a Customer's net intrastate charges incurred during a calendar month. This charge is in addition to the tariffed per minute usage rates and any other applicable monthly service fees and surcharges associated with utilizing the Company's service and will be listed as a separate line item on the Customer's bill.

#### 2.16 Right to Back bill for Improper Use of Company's Services

2.16.1 Any person or entity which uses, appropriates or secures the use of services from Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to Company and which use, appropriation, or securing of services is inconsistent with the stated uses and purposes of this tariff or any restrictions, conditions, and limitations stated herein, shall be liable for an amount equal to the accrued and unpaid regulated charges that would have been applicable to the use of Company's services actually made by Customer.

#### 2.17 Late Payment

2.17.1 In addition, Company shall bill an amount equal to a late payment fee of \$5.00 per month for the period(s) for which such regulated charges would have been payable, if a billing remains unpaid after twenty days of deposit of said billing in the U.S. Mail Each Customer will be granted at least a one-time relief of late payment charges for each calendar year for the first time a late payment occurs. Customer will be notified that this relief has been applied immediately following same by first class mail or telephone.

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#### 2.18 Returned Checks

- 2.18.1 If Company receives a check from a Customer in payment for regulated service rendered or for any other reason of indebtedness and which is returned from the bank due to insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or for any other reason, Company shall apply a service charge after Customer has been forwarded a notice of returned item.
- **2.18.2** The returned check charge, as described in this tariff, shall be applied to Customer's monthly billing, in addition to any other regulated charges which may apply under this tariff.
- **2.18.3** Payment rendered by check, which is subsequently dishonored shall not constitute payment until such time as repayment is made by valid means.

# 2.19 Emergency Calls

2.19.1 Customers shall configure their systems so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of Excel. 911 calls are not routed by the Company but are completed through the local network. No billing applies to emergency calls.

#### 2.20 Customer Service

2.20.1 In the event that the Customer is experiencing a service or billing problem, the Customer can contact the Company at the telephone number located on the bill of the billing entity for resolution. The Customer can communicate with Excel's Customer Service Department in Dallas, Texas by dialing their toll free number, (800) 875-9235. Excel will make all reasonable attempts to resolve the problem. The Customer will receive a response within thirty days of receipt of complaint. If the Customer feels that the matter has not been adequately resolved, the Customer will be advised that further resolution may sought by contacting the Commission at:

Arizona Public Service Commission 1200 West Washington Phoenix, Arizona 85007

ISSUED: February 18, 2003

EFFECTIVE: March 20, 2003

#### **SECTION III - DESCRIPTION OF SERVICES**

# 3.1 General Description of Service

- 3.1.1 Excel resells facilities-based interexchange carrier (IXC) services including, but not limited to, access, switching, transport, termination and other services for the direct transmission and reception of voice, data, and other types of communications.
- 3.1.2 Customer's monthly regulated charges for Company's service are based on the total connected time Customer actually uses the service subject to billing increments as set forth in this tariff and any additional charges which may apply.
- 3.1.3 Excel's services are offered to Customers on a monthly basis.
- **3.1.4** Excel's services are offered to Customers twenty-four hours a day.
- 3.1.5 All service shall remain in effect for a minimum of thirty days.
- 3.1.6 Excel may resell the services of other underlying carriers approved to provide such services by the Commission.
- 3.1.7 Customers may use accounting codes to identify the Customers or user groups on an account. The numerical composition of the codes shall be set by the Company to assure compatibility with the Company's accounting and billing systems and to avoid the duplication of codes.

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#### SECTION III - DESCRIPTION OF SERVICES (CONTINUED)

#### 3.2 Calculation of Distance

- 3.2.1 Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.
- 3.2.2 The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved.

3.2.2.A FORMULA: 
$$\sqrt{\frac{(V1-V2)^2+(H1-H2)^2}{10}}$$

# 3.3 Minimum Call Completion

Customers can expect a call completion rate of 98% during peak use periods for all Feature Group D Equal Access 1+ and 0+ Services. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

#### 3.4 Rate Period Overlap

- 3.4.1 For messages which overlap one or more rate periods the rate in effect at the time of call origination in the originating area applies to the entire duration of that call.
- 3.4.2 Subject to the billing increments set forth in this tariff, plus any additional charges which may apply, long distance usage charges are based on the actual usage of Excel's service. Usage begins when the called party picks up the receiver. When the called party picks up timing is determined by hardware answer supervision. Chargeable time ends when either party "hangs up" thereby releasing the connection. Excel does not bill for uncompleted calls.

#### 3.5 Service Area

The service area of Excel includes all Equal Access points in Arizona.

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#### **SECTION IV - MAXIMUM RATES**

# 4.1 ExcelPLUS Service

ExcelPLUS Service is a one-way, dial-out multi point service allowing the Customer to originate and terminate calls via local exchange carrier access facilities. Customers may access the ExcelPLUS Service only in Equal Access areas.

	EXCEL PLUS SERVICE MAXIMUM RATES						
Rate DAY EVENING NIGHT/WEEKEN				VEEKEND			
Mileage	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute	
0-55	\$0.5000	\$0.4000	\$03500	\$0.2500	\$0.3000	\$0.2000	
56-124	\$0.5000	\$0.4000	\$03500	\$0.2500	\$0.3000	\$0.2000	
125-292	\$0.5000	\$0.4000	\$03500	\$0.2500	\$0.3000	\$0.2000	
Over 292	\$0.5000	\$0.4000	\$03500	\$0.2500	\$0.3000	\$0.2000	

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# 4.1 ExcelPLUS Service - (Continued)

#### **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Discounts**

A 50% discount applies to charges incurred for direct dialed calls terminated at ExcelPLUS, ExcelPLUS II, Excel Dime Deal, Simply One and Premier PLUS II numbers (participating Excel Customers).

#### **Service Hours**

T	IME PERIODS
DAY	Monday - Friday 7:00 a.m. to 5:59 p.m.
EVENING	Monday - Friday 6:00 p.m. to 10:59 p.m. Saturday and Sunday 5:00 p.m. to 10:59 p.m.
NIGHT/WEEKEND	Monday - Friday 11:00 p.m. to 6:59 a.m. Saturday 7:00 a.m. to 4:59 p.m Saturday 11:00 p.m. to Sunday 4:59 p.m. Sunday 11:00 p.m. to Monday 6:59 a.m.
HOLIDAYS	Evening: 8:00 a.m. to 10:59 p.m. Night/Weekend: 11:00 p.m. to 7:59 a.m.

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#### 4.2 ExcelPLUS II Service

ExcelPLUS II Service is a one-way, dial-out multi point service allowing the Customer to originate and terminate calls via local exchange carrier access facilities. Customers may access ExcelPLUS II Service only in Equal Access areas.

#### Rates

	EXCEL PLUS II SERVICE MAXIMUM RATES						
Rate DAY EVENING NIGHT/WEE				VEEKEND			
Mileage	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute	
0 - 55	\$0.6500	\$0.4500	\$0.5000	\$0.3000	\$0.4000	\$0.2500	
56 - 124	\$0.6500	\$0.4500	\$0.5000	\$0.3000	\$0.4000	\$0.2500	
125 - 292	\$0.6500	\$0.4500	\$0.5000	\$0.3000	\$0.4000	\$0.2500	
Over 292	\$0.6500	\$0.4500	\$0.5000	\$0.3000	\$0.4000	\$0.2500	

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# 4.2 ExcelPLUS II Service - (Continued)

#### **Billing Increments**

Each call completed will have an initial minimum and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Discounts**

A 50% discount applies to charges incurred for direct dialed calls terminated at ExcelPLUS, ExcelPLUS II, Simply One, Excel Dime Deal and Premier PLUS II numbers (participating Excel Customers). A 30% discount applies to charges incurred for direct dialed calls terminated at all other numbers.

#### **Service Hours**

TIME PERIODS					
DAY	Monday - Friday 7:00 a.m. to 5:59 p.m.				
EVENING	Monday - Friday 6:00 p.m. to 10:59 p.m. Saturday and Sunday 5:00 p.m. to 10:59 p.m.				
NIGHT/WEEKEND	Monday - Friday 11:00 p.m. to 6:59 a.m. Saturday 7:00 a.m. to 4:59 p.m Saturday 11:00 p.m. to Sunday 4:59 p.m. Sunday 11:00 p.m. to Monday 6:59 a.m.				
HOLIDAYS	Evening: 8:00 a.m. to 10:59 p.m. Night/Weekend: 11:00 p.m. to 7:59 a.m.				

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EFFECTIVE: March 20, 2003

#### 4.3 PremierPLUS II Service

PremierPLUS II Service is a one-way, dial-out multi point service allowing the Customer to originate and terminate calls via local exchange carrier access facilities. Customers may access PremierPLUS II only in Equal Access areas.

#### Rates

PREMIERPLUS II SERVICE MAXIMUM RATES							
DAY EVENING NIGHT/WEEKEND							
Per Minute	Per Minute	Per Minute					
\$0.2350	\$0.2350	\$0.2350					

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#### 4.3 PremierPLUS II Service (Continued)

#### **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using six second increments, rounded up to the next whole six second (1/10 on one minute increment) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### Discounts

A 50% discount applies to charges incurred for direct dialed calls terminated at ExcelPLUS, ExcelPLUS II, Simply One, Excel Dime Deal and PremierPLUS II numbers (participating Excel Customers). A 30% discount applies to charges incurred for direct dialed calls terminated at all other numbers.

#### **Service Hours**

TIME PERIODS					
DAY	EVENING	NIGHT/ WEEKEND	HOLIDAYS		
Monday - Friday 8:00 a.m. to 4:59 p.m.	Monday - Friday 5:00 p.m. to 10:59 p.m.	Monday - Friday 11:00 p.m. to 7:59 a.m.	Evening 8:00 a.m. to 10:59 p.m.		
,	Saturday and Sunday 5:00 p.m. to 10:59 p.m.	Saturday and Sunday 8:00 a.m. to 4:59 p.m.	Night/Weekend 11:00 p.m. to 7:59 a.m.		
		Saturday and Sunday 11:00 p.m. to 7:59 a.m.			

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#### 4.4 PremierPLUS III Service

PremierPLUS III Service is a one-way, dial-out multi point service allowing the Customer to originate and terminate calls via local exchange carrier access facilities.

#### Rates

# PREMIERPLUS III SERVICE MAXIMUM RATES

Per Minute

\$0.3000

Maximum Monthly Recurring Charge

\$5.00

#### **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using six second increments, rounded up to the next whole six second (1/10 on one minute increment) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week.

#### **PremierPLUS III Calling Card**

Per Call Surcharge \$0.8000

Per Minute Rate \$0.6000

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# 4.5 Premier Dial One Service

Premier Dial One Service is a one-way, dial-out multi point service allowing the Customer to originate and terminate calls via local exchange carrier access facilities. Customers may subscribe to this service only in Equal Access areas.

**Rates** 

PREMIER DIAL ONE SERVICE
MAXIMUM RATES

\$0.3000

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#### 4.5 Premier Dial One Service - (Continued)

#### **Billing Increments**

Each call completed will have an initial minimum of thirty seconds and any time beyond that minimum will be billed in addition using six second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Volume Discounts**

The following volume discounts apply where savings are directly proportional to usage.

VOLUME	% DISCOUNT
\$0-\$74.99	
\$75.00-\$499.99	23%
\$500.00-\$1,999.99	23%
\$2000.00-\$4,999.99	23%
Over \$5,000.00	23%

#### **Service Hours**

TIME PERIODS	
PEAK	OFF-PEAK
Monday- Friday 8:00 a.m. to 4:59 p.m.	Monday - Friday 5:00 p.m. to 7:59 a.m. Saturday, Sunday and Holidays All Day

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# **SECTION IV - MAXIMUM RATES (CONTINUED)**

# 4.6 Excel Simply One Service

Excel Simply One Service is a one-way, dial-out multi point service designated for residential and small business customers. The service offers a simplified base rate and discounts are available to all users of the service. Total charges for a call depend upon the time of day a call is placed and the duration of the call.

#### **Rates**

EXCEL SIMPLY ONE SERVICE MAXIMUM RATES	
PEAK	OFF-PEAK
Per Minute	Per Minute
\$0.5000	\$0.5000

# **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using six second increments, rounded up to the next whole six second (1/10 on one minute increment) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Service Hours**

TIME PERIODS	
PEAK	OFF-PEAK
Monday - Friday 7:00 a.m. to 6:59 p.m.	Monday - Friday 7:00 p.m. 6:59 a.m. Saturday, Sunday & Holidays All Day

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# 4.7 OPTION A (Excel Dime Deal Service)

OPTION A (Excel Dime Deal Service) is a one-way, dial-out multi point service designated for residential customers and small business customers. The service has a flat rate per minute structure for all time-of-day rate periods. Customers may subscribe to this service in Equal Access areas only.

#### Rates

EXCEL DIME DEAL MAXIMUM RATE	
Per Minute	
\$0.3000	

#### **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week.

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#### **4.8 MY 800 Service**

Excel's MY 800 Service is a one-way, dial in service allowing the Customer to receive calls via local exchange carrier access facilities. MY 800 Service permits calls to a Customer's station in one location from stations in diverse geographical service areas, and in which the MY 800 Service Customer is billed for the calls rather than the call originators. Customers may use MY 800 Service only in Equal Access areas.

#### Rates

MY 800 SERVICE MAXIMUM RATES	
DAY RATE PERIOD	EVENING, NIGHT/WEEKEND & HOLIDAY RATE PERIOD
Per Minute	Per Minute
\$0.4000	\$0.4000

#### **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Service Hours**

DAY	EVENING NIGHT/WEEKEND & HOLIDAYS
Monday - Friday 7:00 a.m. to 5:59 p.m.	Monday - Friday 6:00 p.m. to 6:59 a.m. Friday 6:00 p.m to Monday 6:59 a.m.

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#### 4.9 Excel Premier 800 Service

Excel Premier 800 Service is a one-way, dial in service allowing the Customer to receive calls via local exchange carrier access facilities. Excel Premier 800 Service permits calls to a Customer's call station in one location from stations in diverse geographical areas, and in which the Excel Premier 800 Service Customer is billed for the calls rather than the call originators. Customers may subscribe to this service in Equal Access areas only.

#### Rates

PREMIER 800 SERVICE MAXIMUM RATES		
PEAK	OFF-PEAK	
Per Minute	Per Minute	
\$0.5000	\$0.5000	

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## 4.9 Excel Premier 800 Service - (Continued)

## **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Volume Discounts**

VOLUME AMOUNT	% DISCOUNT
\$0-\$99.99	
\$100.00-\$499.99	23%
\$500.00-\$1,999.99	23%
Over \$2,000.00	23%

#### **Service Hours**

TIME PERIODS		
PEAK OFF-PEAK		
Monday - Friday 8:00 a.m. to 4:59 p.m.	Monday - Friday 5:00 p.m. 7:59 a.m. Saturday, Sunday & Holidays All Day	

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# **SECTION IV - MAXIMUM RATES (CONTINUED)**

#### 4.10 **Excel Operator Services**

The Company's Operator Services are available throughout the State of Arizona. Callers access the Company's Operator Services by dialing 0+ a 10 digit telephone number, 00 or a Company-provided access code or other Company-authorized access method plus the telephone number of the called station. Upon receipt of the call, the Company may verify the credit-worthiness of the designated billed party. When a payment method cannot be validated, or is unacceptable, callers may be required to select an alternative and acceptable means of payment. Total charges for use of this service include usage charges and an Operator Assistance Service Charge, as set forth below. An Operator Dialed Service Charge also applies to calls in which the caller has the capacity to dial the number, but has the operator dial instead. Usage charges are based upon the duration of a call, and are flat per minute based, 24 hours per day, 7 days per week, during all Time-of-Day Rate Periods. The Time-of-Day Rate Periods are defined as follows:

- Day Rates are applicable to calls placed Monday through Friday from 8:00 AM to, but not including, 5:00 PM.
- Evening Rates are applicable to calls placed Sunday through Friday from 5:00 PM to, but not including, 11:00 PM; and on Carrier Recognized Holidays, unless a lower rate would normally apply.
- Night/Weekend Rates are applicable to calls placed Sunday through Friday from 11:00 PM to, but not including, 8:00 AM the following day, and all day Saturday.

Chargeable time begins when the Company receives signaling to detect that the network connection between the calling station and the called station has been established. Chargeable time ends when either party "hangs up" thereby releasing the network connection. For collect calls, chargeable time begins when the called station accepts responsibility for payment of the charges associated with the call. All calls are measured and billed in one minute increments; fractional minutes of use are rounded up to the next full minute.

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# 4.10 Excel Operator Services (Continued)

# 4.10.1 Operator Assistance Service Charges and Surcharge Descriptions

A Service Charge is applicable to Customer Dialed (Automated) Calling Card Station, Operator Assisted Calling Card Station, Operator Station-to-Station (including Sent Paid, Sent Collect, Third Number Billed or Calling Card), Person-to-Person (including Sent Paid, Sent Collect, Third Number Billed or Calling Card) and for Busy Line Verifications and Busy Line Interruptions. These charge(s) are in addition to the initial period and additional period per minute usage charges applicable to each call. When a call is subject to more than one Service Charge, only the highest Service Charge applies, unless indicated otherwise herein. Operator Assistance Service Charges vary depending upon the billing option selected by the caller. The following call placement options are available:

a. Operator Station-to-Station - refers to when an end user requests operator assistance in reaching a telephone number and is willing to talk to anyone who answers. The call may be billed as Sent Paid (calling party pays for the call), Sent Collect (called party pays for the call), or may be billed to a Third Party Number or Calling Card. Sent Collect and Third Number Billed calls may not be allowed in locations where the Company does not have billing arrangement availability. To activate Station-to-Station Operator Services, the caller's dialing sequence could be: 0+ a 10 digit telephone number, or 00 (only), or any other Company-provided access method, to get an operator directly to request that a Station-to-Station call be placed.

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# 4.10 Excel Operator Services (Continued)

# 4.10.1 Operator Assistance Service Charges and Surcharge Descriptions (Continued)

- b. Person-to-Person refers to when an end user requests operator assistance in reaching a specific person, department, extension, office, etc. The operator dials the number and stays on the line until the requested party is reached and conversation begins. The call may be billed as Sent Paid (calling party pays for the call), Sent Collect (called party pays for the call), or may billed to a Third Number or Calling Card. Sent Collect and Third Number Billed calls may not be allowed in locations where the Company does not have billing arrangement availability. To activate Person-to-Person Operator Services, the caller's dialing sequence could be: 0+ a 10 digit telephone number, or 00 (only), or any other Company-provided access method, to get an operator directly to request that a Person-to-Person call be placed.
- c. Busy Line Verification refers to those instances where the Company will provide operator assistance to determine if there is conversation ongoing on a called station. A Service Charge is applied to all attempts to verify the condition of a customer line, busy talking, busy not talking (e.g., off hook), except attempts which are unsuccessful due to network equipment failure.
- d. Busy Line Interruption refers to those instances where the Company operator will interrupt an ongoing conversation on a called station. A charge will apply each time the Company operator attempts the emergency interruption whether or not the interruption is successful. A Busy Line Verification must be made and its service charge applied before an Emergency Interruption can be attempted. Once an operator has verified the line, and the called party has agreed to accept the interruption, the Customer is provided the option of completing an operator assisted call to the called station without hanging up or originating a separate call. Customers may accept or refuse the operator's offer to complete the call. Calls completed with the operator's assistance will be charged an additional Service Charge under Station-to-Station or Person-to-Person, as applicable. If the operator dials or completes the call to the verified telephone number for the Customer, the Operator Dialed Surcharge will also apply.

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## 4.10 Excel Operator Services (Continued)

### 4.10.1 Operator Assistance Service Charges and Surcharge Descriptions (Continued)

e. Operator Dialed Surcharge - will apply to Station-to-Station and Person-to-Person calls when the Customer has the ability to dial all the digits necessary for call completion but dials instead "0", "00" or another Company-provided access code or other Company-authorized access method to reach a Company operator to have the operator place the call. This surcharge will be incurred by the Customer in addition to the applicable Service Charge. However, the surcharge will not apply to: (1) calls which cannot be completed by the Customer due to equipment failure or trouble on the Company's network; (2) calls placed by parties identified as handicapped and who cannot complete the calls due to the handicap; and (3) calls made on a 0- basis in which a company operator places a call for a calling party after a Busy Line Verification and Busy Line Interruption process has been successfully completed.

# 4.10.2 Operator Assistance Service Usage Rates and Charges

The flat per minute rates listed below apply 24 hours a day, 7 days per week, for Operator-Assisted Station-to-Station and Person-to-Person call types. All calls are measured and billed in one minute increments; fractional minutes of use are rounded up to the next full minute.

#### a. Maximum Per Minute Usage Rates

MILEAGE	DAY		EVENING		NIGHT/WEEKEND	
	RATE PERIOD		RATE PERIOD		RATE PERIOD	
	1st	Each	1st	Each	lst	Each
	Minute	Add'l	Minute	Add'l	Minute	Add'l
All	\$1.1000	\$1.1000	\$1.1000	\$1.1000	\$1.1000	\$1.1000

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# 4.10 Excel Operator Services (Continued)

# 4.10.2 Operator Assistance Service Usage Rates and Charges (Continued)

## b. Maximum Operator Assistance Service Charges and Surcharges

The following Operator Assistance Service Charges and Surcharges are applicable to the specified operator assisted calls and are in addition to the per minute usage charges set forth above.

Per Call Service Charge		
\$7.50		
\$7.50		
\$7.50		
\$7.50		
\$15.00		
\$15.00		
\$15.00		
\$15.00		
\$13.00		
\$13.00		
\$3.00		

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# 4.11 Excel Calling Card Service

Excel's Calling Card Service provides for an arrangement to complete toll calls between two points when the Customer is away from his or her home or place of business. The Customer will be assigned a unique travel authorization code(s) that authorizes the use of the Excel Calling Card Service by that Customer. Customers will receive a calling card for use in making telephone calls. The appropriate designated access number sequence specified on the Customer's Excel Calling Card must be dialed.

#### Rates

EXCEL CALLING CARD SERVICE MAXIMUM RATES			
Per Call Surcharge	Initial Minute	Each Additional Minute	
\$0.8000	\$0.6000	\$0.6000	

# **Billing Increments**

Initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Discounts**

Customers subscribing to Excel PLUS, Excel PLUS II, Premier PLUS II, Excel Simply One, and Excel Dime Deal (OPTION A) will receive a 50% discount on charges incurred for all direct dialed calling card calls (after the first minute) terminated at ExcelPLUS, ExcelPLUS II, Simply One, Excel Dime Deal and Premier PLUS II numbers (participating Excel Customers). A discount does not apply to calling card calls terminated at all other numbers.

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week

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### 4.12 National Directory Assistance Service

National Directory Assistance Service, as offered by the Company, allows Customers to request information from Directory Assistance records. Directory Assistance charges apply to all requests. Customers are charged when they obtain the requested information or when the information is unlisted, non-published, or no record can be found. In addition to the Directory Assistance charge, Customers may be charged an appropriate Operator Service Charges and Surcharges as specified elsewhere in this tariff. Charges for Directory Assistance may be billed as Sent Paid, Third Number Billed or billed to a Calling Card. Person-to-Person or Collect Calls for Directory Assistance are not permitted. A separate Operator Assistance Service Charge applies as set forth elsewhere in this tariff to Directory Assistance calls when these calls are made with the assistance of a Company operator or billed to a Calling Card.

Operator Assisted/Directory Assistance Call Completion refers to National Directory Assistance calls wherein the Company operator completes the call to the caller's final desired destination number.

Customers may access this service by dialing the area code (NPA) for the telephone number desired plus 555-1212, or by using a Company-provided access code, or other Company-authorized access method. Up to two requests for listings within the area code dialed may be made on each call to Directory Assistance.

Directory Assistance calls will not be included in the calculation of usage discounts. A credit allowance for Directory Assistance will be provided if subscriber: experiences poor transmission quality; is cut off; receives an incorrect telephone number; or misdials the intended Directory Assistance number.

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# 4.12 National Directory Assistance Service (Continued)

The following charges apply to the Company's National Directory Assistance Service:

a. For Customers who access the Company's National Directory Assistance Service by dialing Area Code (NPA) + 555-1212, or by using an alternative Company-provided access code, or other Company-authorized access method, an undiscountable charge of \$2.70 per call will be applied to each call requesting Directory Assistance. Automated Call Completion from Directory Assistance is available at no additional charge. If calls are completed on behalf of the Customer, a per minute for originating direct dial usage for the Company service for which they are presubscribed or non-presubscribed will be charged.

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### 4.13 Prepaid Calling Card Service

The Prepaid Calling Card Service enables callers to place calls using Excel's service on a prepaid basis. Customers subscribe to the service by purchasing a prepaid card from an authorized Excel representative. Access to the service is available seven (7) days per week, twenty four (24) hours per day. Charges for telephone calls will be deducted from the Customer's prepaid account balance. Prepaid calling cards will be valid until the Customer's prepaid balance is depleted. Customers access the Company's service using a 1-800 access code arrangement. A voice prompt will instruct the caller to dial the called telephone number and authorization code displayed on the card.

Prepaid Calling Card Service is provided to the holder of the card and is available in all locations throughout the State, subject to technical limitations. Customers must maintain a sufficient balance to cover the cost of the call in process. Failure of the card holder to maintain a positive balance may result in the disconnection of a call in process; an announcement will advise the caller one minute prior to the disconnection of the call. Under some arrangements, callers may utilize a commercial credit card to increase a prepaid balance or renew the prepaid card.

Rates and charges vary depending upon the arrangement selected by the Customer. Call duration will be measured in whole minute increments, unless otherwise specified. Credit for interruptions are limited to one minute; no other refunds, credit, or other remittances shall be permitted. All applicable state and federal taxes and fees, including, but not limited to, sales tax, gross receipts tax, municipal tax, and other similar assessments are the responsibility of the card holder. Such charges may be deducted from the Customer's prepaid calling card balance. Prepaid calling cards are provided at the unit prices and fees set forth herein. Under some arrangements, a separate fee or unit value may also be imposed by the distributor of the card.

#### Rates

Per I	Minute
\$0.	6000

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# 4.13 Prepaid Calling Card Service (Continued)

## **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## **Service Hours**

Rates apply 24 hours a day, 7 days a week.

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# 4.14 Excel Simply 7 Service

Excel Simply 7 Service is a one-way, dial-out multi point service designated for residential and small business customers and is limited to three (3) telephone numbers per customer account. The service has a flat rate per minute structure for all time-of-day rate periods. Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute.

#### Rates

#### **MAXIMUM PER MINUTE RATE**

\$0.2000

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

#### 4.15 1-800 PHONEME Service

1-800 PHONEME Service refers to collect call completion with the assistance of an operator after the caller places a call by dialing an access number provided by the Company. Calls will be billed on a flat per minute basis with calls rated according to the time-of-day calling period of the individual placing the call. Additionally, an applicable per call service charge will apply as set forth below. This service allows the customer to originate calls from any point served by the Company.

#### Rates

MAXIMUM PER MINUTE RATES		
PEAK OFF PEAK WEEKEND		
\$0.7500	\$0.7500	\$0.7500

Service Charges	Per Call Charge	
Station-to-Station	\$6.00	
Person-to-Person	\$7.00	

### **Service Hours**

Peak: 7:00am to 6:59pm, Monday through Friday OffPeak: 7:00pm to 6:59am, Monday through Sunday Weekend: 7:00am to 6.59pm, Saturday and Sunday

#### **Billing Increments**

Each call completed will have an initial minimum of one minute increment and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

# 4.16 Excel Prepaid Calling Card Service Offering II

The Excel Prepaid Calling Card Service Offering II will allow a customer to pay a fixed dollar amount in advance for long distance calling. The customer will use the toll free number on the card for access from touch-tone telephones within the United States. For call completion, the customer will follow recorded prompts.

A flat per minute rate will be charged; there are no off-peak rates. The per-minute cost of a call will be deducted on a real-time basis as the card is used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card. The rates for this Excel Prepaid Calling Card Service are set forth below. The rates paid by the customer will be those rates indicated on the packaging at the time of purchase of the card. An expiration date will be printed on the card. The following types of calls may not be completed with the Excel Prepaid Calling Card Service:

Calls to 500, 700, 900 and toll free numbers; Calls to Directory Assistance; Operator assistance calls; and Calls requiring time and/or charges.

A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call. Calls in progress will be terminated by the Company if the balance on the Excel Prepaid Calling Card is insufficient to continue the call.

This Excel Prepaid Calling Card Service offering will be available in various denominations of units, minutes or dollars; sales or excise taxes are due at the point of purchase. Rates apply twenty-four hours per day, seven days per week. Cards are not rechargeable. The following Per Minute Rate applies for calls placed from locations between and among domestic points within the United States. All calls are rounded to the next higher full minute.

The per minute usage rate for this prepaid card is: \$.5000 per minute

An additional charge for calls placed from pay phones may also apply. The charge is \$.2500 and applies on a per call basis.

ISSUED: February 18, 2003

EFFECTIVE: March 20, 2003

## 4.17 Employee Long Distance Service Program

Employee Long Distance Service Program is a one-way dial-out multi point residential presubscribed service designated for employees of Excel Telecommunications, Inc., its parent company, affiliates and subsidiaries. This service has a flat per minute rate structure for all time-of-day rate periods. Each call completed will be billed in initial and additional increments of one minute, rounded up to the next whole minute.

#### Rates

MAXIMUM PER MINUTE RATE
\$0.3500

#### **Calling Card Per Minute Rates (Maximum)**

Employees subscribing to this service will be provided with a calling card that allows them to make long distance calls while away from home. The following per minute rates apply for all calling card calls placed within the State:

Initial Minute	Each Additional Minute
\$0.89	\$0.50

#### **Calling Card Billing Increments**

Calls will be billed at an initial minimum of six (6) seconds, and anytime beyond that minimum will be billed in addition using six (6) increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

#### 4.18 EXCEL M-PLANS

EXCEL M-PLANS are one-way, dial-out multi point services designated for presubscribed Customers that are to be migrated from Telco Holdings, Inc. d/b/a Dial & Save and Long Distance Wholesale Club to the network of Excel Telecommunications, Inc. These services are grand fathered and will not be available to new customers.

The Excel M-Plan services have a flat per minute rate structure for all time-of-day rate periods. In addition, some of the plans have a monthly recurring charge. Although some of the intrastate Excel M-Plans set forth below are the same for intrastate calls, the corresponding interstate Excel M-Plan(s) rates vary. All examples of applicable intrastate Excel M-Plans are shown so that a cross-reference can easily be made when referring to Excel's F.C.C. Tariff No. 8.

Each call completed pursuant to these plans will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. Calling Card Service is also available to Customers presubscribed to these plans as set forth below.

#### **Excel M-Plan Rates**

PLAN NAME	PER MINUTE RATE	MONTHLY RECURRING SERVICE CHARGE
M1	\$0.3000	\$10.00
M2	\$0.3000	\$10.00
M3	\$0.3000	\$10.00
M4	\$0.3000	\$10.00
M5	\$0.3000	\$10.00
M6	\$0.3000	\$10.00
M7	\$0.3000	\$10.00
M8	\$0.3000	\$10.00
M9	\$0.3000	\$10.00

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

## 4.18 EXCEL M-PLANS (Continued)

Excel M-Plan Calling Card Service provides for an arrangement to complete toll calls between two points when the Customer is away from his or her home or place of business. The Customer will be assigned a unique travel authorization code(s) that authorizes the use of the Excel M-Plan Calling Card Service by that Customer.

### **Excel M-Plan Calling Card Rates (Maximum)**

Initial Minute	Each Additional Minute
\$1.8000	\$0.6200

Excel M-Plan Calling Card Billing Increments: Initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Excel M-Plan Service Hours**

Rates apply 24 hours a day, 7 days a week

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

#### 4.19 Excel Prime Business Select 3 Service

Excel Prime Business Select 3 Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month's billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers to this service offering commit to Combined Monthly Usage of \$100.00, hereinafter referred to as the \$100.00 Monthly Minimum Commitment. In the event Customer does not meet the \$100.00 Monthly Minimum Commitment during any monthly invoice period, the Customer will be responsible for paying a deficiency charge for that invoice period. The Customer's deficiency charge will be the difference between the Customer's \$100.00 Monthly Minimum Commitment and the Customer's actual Combined Monthly Usage.

This service is offered on a month-to-month basis.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

# 4.19 Excel Prime Business Select 3 Service (Continued)

# **Usage Rates**

COMBINED MONTHLY USAGE COMMITMENT	PER MINUTE RATES
\$0 - \$199.99	\$0.2500
\$100 - \$199.99	\$0.2500
\$200 - \$499.99	\$0.2500
\$500 - \$999.99	\$0.2500
Over \$1000	\$0.2500

# **Excel Prime Business Select 3 Calling Card Usage Rates**

Per call surcharge:

\$0.7000

Per minute rates:

\$0.7000

ISSUED: February 18, 2003

### 4.19 Excel Prime Business Select 3 Service (Continued)

### Usage Rates (Continued)

#### Monthly Recurring Service Charges and Fees

Inbound Service Charge	\$5.00 per 800/888#, per month
Directory Assistance Service	\$1.25 per call
Optional Management Invoice Reports	\$5.00 per report, per month
Accounting Codes (Non-Verified Package)	\$10.00 per package, per month
Accounting Codes (Verified Package)	\$20.00 per package, per month

## **Billing Increments**

#### **Excel Prime Business Select Service 3**

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Excel Prime Business Select 3 Calling Card**

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

#### 4.20 Excel Prime Business Select 4 Service

Excel Prime Business Select 4 Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers to this service offering commit to Combined Monthly Usage of \$100.00, hereinafter referred to as the \$100.00 Monthly Minimum Commitment. In the event Customer does not meet the \$100.00 Monthly Minimum Commitment during any monthly invoice period, the Customer will be responsible for paying a deficiency charge for that invoice period. The Customer's deficiency charge will be the difference between the Customer's \$100.00 Monthly Minimum Commitment and the Customer's actual Combined Monthly Usage.

Customers subscribing to this service must commit to a term of 12 months. A service term begins on the first day of the month following service enrollment. When the Customer's 12-month service term expires, the Customer's service will automatically renew for another 12-month period, unless the Company receives in writing a notice of non-renewal during the period between 60 and 30 days prior to the end of the Customer's 12-month term period.

In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's \$100.00 Monthly Minimum Commitment, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

# 4.20 Excel Prime Business Select 4 Service (Continued)

# **Usage Rates**

COMBINED MONTHLY USAGE	PER MINUTE RATES
\$0 - \$199.99	\$0.2500
\$200 - \$499.99	\$0.2500
\$500 - \$999.99	\$0.2500
Over \$1000	\$0.2500

# **Excel Prime Business Select 4 Calling Card Usage Rates**

Per call surcharge: \$0.7000 Per minute rates: \$0.7000

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 4.20 Excel Prime Business Select 4 Service (Continued)

## **Usage Rates (Continued)**

## Monthly Recurring Service Charges and Fees

Inbound Service Charge	\$5.00 per 800/888#, per month
Directory Assistance Service	\$1.25 per call
Optional Management Invoice Reports	\$5.00 per report, per month
Accounting Codes (Non-Verified Package)	\$10.00 per package, per month
Accounting Codes (Verified Package)	\$20.00 per package, per month

#### **Billing Increments**

## **Excel Prime Business Select Service 4**

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## **Excel Prime Business Select 4 Calling Card**

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

# 4.21 Non-Recurring and Other Charges

Returned Check Charge	\$15.00 or 5%, whichever is greater, per incident.
Reconnection Charge	\$25.00
Late Payment Charge	\$5.00 per month, unless a lower rate is prescribed by law.
Accounting Code Charge	\$10.00

ISSUED: February 18, 2003

#### 4.22 Excel Prime Business Flat Rate Service

Excel Prime Business Flat Rate Service is a dial-in, dial-out and calling card switched multipoint service designated for business customers. This service has a flat per minute rate structure for all time-of-day rate periods and allows the Customer to originate and terminate calls via local exchange carrier access facilities. There is no Monthly Usage Commitment Level required; however, in the event a Customer's monthly usage exceeds \$50.00 in any given 30-day invoice period, the monthly recurring account charge of \$15.00 will be waived for that given invoice period.

#### Rates (Inbound and Outbound)

\$0.2500 Per Minute

**Monthly Recurring Account Charge** 

\$15.00

**Monthly Recurring Service Charge** 

\$5.00/per 800/8XX number

## **Billing Increments**

Each inbound and outbound call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 on one minute increment) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week

ISSUED: February 18, 2003

### 4.22 Excel Prime Business Flat Rate Service (Continued)

# **Excel Prime Business Flat Rate Calling Card Rates**

Per Call Surcharge:

\$0.7500

Per Minute Rate:

\$0.7500

### **Billing Increments**

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**Directory Assistance Per Call Charge** \$5.00

ISSUED: February 18, 2003

# 4.23 OPTION B SERVICE (Dime Deal 2000)

OPTION B SERVICE is a one-way, dial-out multi point service designated for residential and small business customers. The service has a flat rate per minute structure for all time-of-day rate periods. Customers may subscribe to this service in Equal Access areas only.

#### Rate

#### **OPTION B SERVICE**

\$0.1500 Per Minute

### **Monthly Recurring Charge \$7.50**

### **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 4.24 Excel 10-10-297 Casual Calling Program

Excel 10-10-297 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. The service has a flat per minute rate structure for all time-of-day rate periods. Participating Customers may access this service by dialing access code 10-10-297.

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-297 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

Per Minute Rate \$0.300

**Directory Assistance Per Call Charge** \$1.50

**Service Hours** 

Rates apply 24 hours a day, 7 days a week.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

# 4.25 Excel 10-10-399 Casual Calling Program

Excel 10-10-399 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. Participating Customers may access this service by dialing access code 10-10-399.

Each call has an initial minimum of 10 minutes in duration and will be charged pursuant to the flat Initial Per Call Minimum Charge listed below. Any call in excess of 10 minutes will be charged the corresponding Additional Per Minute Charge listed below. Calls will have an initial minimum of six hundred (600) seconds or 10 minutes, and any time beyond that minimum will be billed in addition, using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-399 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

#### **Per Minute Rates**

Initial 10 Minute Per Call Minimum Charge: \$2.00 11th Minute and Each Add'l Per Minute Charge: \$0.2000

**Directory Assistance Per Call Charge** \$2.00

**Service Hours** 

Rates apply 24 hours a day, 7 days a week

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 4.26 Excel 10-10-457 Casual Calling Program

Excel 10-10-457 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. Participating Customers may access this service by dialing access code 10-10-457.

Each call has an initial minimum of 5 minutes in duration and will be charged pursuant to the flat Initial Per Call Minimum Charge listed below. Any call in excess of 5 minutes will be charged the corresponding Additional Per Minute Charge listed below. Calls will have an initial minimum of three hundred (300) seconds or 5 minutes, and any time beyond that minimum will be billed in addition, using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-457 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

#### Per Minute Rates

Initial 5 Minute Per Call Minimum Charge: \$2.00 6th Minute and Each Add'l Per Minute Charge: \$0.4000

Directory Assistance Per Call Charge \$1.20

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

#### 4.27 EXCEL THREE-PENNY PLAN

Excel offers the rates specified below for its Three-Penny Plan to Customers who have selected Excel as their Primary Interexchange Carrier by completing and returning an enrollment form provided by Excel, or by calling an Excel designated 800/8XX number. Customers will pay a monthly recurring charge as described in the Customer's designated interstate rate plan. The monthly recurring charge applies whether or not the Customer makes any calls. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute. For billing purposes, each month is considered to have 30 days.

The Customer upon written or verbal notice to Excel may discontinue enrollment in this plan. In addition, Excel will discontinue a Customer's subscription to the plan when Excel is notified that the Customer has changed their primary interexchange carrier to a carrier other than Excel after the Customer subscribed to this plan. Discontinuance will be effective as of the date the Customer changed their primary interexchange carrier. Usage from 900 Services, 800/8XX Service Plans, calls to Directory Assistance, Calling Card Calls, and Operator Handled calls are excluded from this plan.

#### **Per Minute Rates**

TIME-OF-DAY RATE PERIOD		PER MINUTE RATE
Monday - Friday, Saturday & Sunday, Including Company-recognized Holidays	OFF-PEAK 7:00 p.m - 6:59 a.m.	\$0.2600
Monday - Friday, Saturday & Sunday, Including Company- recognized Holidays	PEAK 7:00 a.m 6:59 p.m.	\$0.2600

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

## 4.27 EXCEL THREE-PENNY PLAN (Continued)

#### **Excel Three-Penny Calling Card Rates**

Excel Three-Penny Calling Card access is available for origination by dialing an Excel provided 800/8XX number. The following per minute rates apply 24 hours a day, 7 days a week for all Excel Three-Penny calling card calls placed within the State:

Per call surcharge:

None

Per minute rate:

\$0.3000

## Excel Three-Penny 800/8XX Rates (Inbound)

Inbound Excel Three-Penny calls are made through a designated toll free number and the Excel Three-Penny Customer is billed rather than the call originator. The following rates apply 24 hours a day, 7 days a week:

Monthly Recurring Charge:

None

Per minute rate:

\$0.3000

ISSUED: February 18, 2003

#### 4.28 Excel eCard Service

The Excel eCard Service will allow customers to pay a fixed prepaid dollar amount in advance for long distance calling. Customers may purchase Excel eCards via the internet. There will be an electronic order form available for the customer to complete with pertinent customer and payment information. Orders will be processed upon credit card validation. An electronic text message will be sent to the customer confirming the order. The customer will be instructed to print the virtual card information containing dialing instructions along with the access number and PIN. The customer will use the toll free number on the card for access from touch-tone telephones within the State of Arizona. Access to the service is available seven (7) days per week, twenty-four (24) hours per day.

A flat per minute rate will be charged; there are no off-peak rates. The per-minute cost of a call will be deducted on a real-time basis as the card is used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card. The rates for this Excel eCard Service are set forth below. An expiration date will be printed when the virtual card is displayed to the customer. The following types of calls may not be completed with the Excel eCard Service:

Calls to 500, 700, 900 and toll free numbers; Operator Assistance calls; and Calls requiring time and/or charges.

A Customer's call will be interrupted with an announcement one minute prior to balance depletion. Calls in progress will be terminated by the Company if the balance on the Excel eCard is insufficient to continue the call.

This Excel eCard Service offering will be available in various denominations. Rates and charges vary depending upon the arrangement selected by the Customer. Call duration will be measured in whole minute increments, unless otherwise specified. Cards are not rechargeable. All applicable state and federal taxes and fees, including, but not limited to, sales tax, gross receipts tax, municipal tax, and other similar assessments are the responsibility of the card holder.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

# 4.28 Excel eCard Service (Continued)

#### Rates

DENOMINATION	PRICE PER CARD	PRICE PER MINUTE*
500 minutes	\$80.00	\$0.1600
250 minutes	\$45.00	\$0.1800
125 minutes	\$25.00	\$0.2000
60 minutes	\$13.20	\$0.2200

<sup>\*</sup>An additional charge for calls placed from payphones may also apply. The charge is \$0.2500 and applies on a per call basis.

Directory Assistance per call charge

\$1.3200

ISSUED: February 18, 2003

### 4.29 Excel Simply More

Excel's Simply More offering is a combined outbound, inbound and calling card multipoint service designated for residential and small business Customers. The service has a flat per minute rate structure for all time-of-day rate periods. Customers may subscribe to this service in Equal Access areas only by using 1 + dialing, calling card origination and/or inbound service using toll free origination. Term plan options do not apply to this service.

#### Per Minute Rate

1+ (Outbound)

\$0.2000 Per Minute

#### Monthly Recurring Charge

Customers who subscribe to the Excel Simply More calling plan will pay a monthly recurring charge which applies whether or not the Customer makes any calls.

The following charge applies:

\$9.00

### **Excel Simply More Calling Card Rates**

Excel Simply More Calling Card access is available for origination by dialing an Excel provided 800/8XX number. The following per minute rates apply for all Excel Simply More calling card calls placed within the State:

Per call surcharge:

None

Per minute rate:

\$0.3000

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 4.29 Excel Simply More (Continued)

### Excel Simply More 800/8XX Rates (Inbound)

Inbound Excel Simply More calls are made through a designated toll free number and the Excel Simply More Customer is billed rather than the call originator. The following rates apply:

Monthly Recurring Charge:

None

Per minute rate:

\$0.3000

### **Billing Increments**

All completed intrastate calls for this service will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

### **Service Hours**

Rates for Excel's Simply More service apply 24 hours a day, 7 days a week.

ISSUED: February 18, 2003

EFFECTIVE: March 20, 2003

# 4.30 Excel Prepaid Calling Card Service Offering III

The Excel Prepaid Calling Card Service Offering III will allow a customer to pay a fixed dollar amount in advance for long distance calling. The customer will use the toll free number on the card for access from touch-tone telephones within the State.

A flat per minute rate will be charged; there are no off-peak rates. The per-minute cost and other applicable charges will be deducted on a real-time basis as the card is used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card. The rates for this Excel Prepaid Calling Card Service are set forth below. An expiration date will be printed on the card. The following types of calls may not be completed with the Excel Prepaid Calling Card Service:

Calls to 500, 700, 900 and toll free numbers; Operator assistance calls; and Calls requiring time and/or charges.

A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call. Calls in progress will be terminated by the Company if the balance on the Excel Prepaid Calling Card is insufficient to continue the call.

This Excel Prepaid Calling Card Service offering will be available at a retail price of \$10.00 per card. Rates apply twenty-four hours per day, seven days per week. Cards are not rechargeable. The following Per Minute Rate applies for calls placed within the State. All calls are rounded to the next higher full minute.

#### Rates

Per minute rate: \$0.5000
Per Call Connection Charge: \$0.9800
Directory Assistance Per Call Charge: \$1.3200

An additional charge for calls placed from payphones applies. The charge is \$.2400 and applies on a per call basis.

ISSUED: February 18, 2003

EFFECTIVE: March 20, 2003

# 4.31 Excel Prepaid Calling Card Service Offering IV

The Excel Prepaid Calling Card Service Offering IV will allow a customer to pay a fixed dollar amount in advance for long distance calling. The customer will use the toll free number on the card for access from touch-tone telephones within the State.

A flat per minute rate will be charged; there are no off-peak rates. The per-minute cost and other applicable charges will be deducted on a real-time basis as the card is used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card. The rates for this Excel Prepaid Calling Card Service are set forth below. An expiration date will be printed on the card. The following types of calls may not be completed with the Excel Prepaid Calling Card Service:

Calls to 500, 700, 900 and toll free numbers; Operator assistance calls; and Calls requiring time and/or charges.

A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call. Calls in progress will be terminated by the Company if the balance on the Excel Prepaid Calling Card is insufficient to continue the call.

This Excel Prepaid Calling Card Service offering will be available in various denominations of units, minutes or dollars. Rates apply twenty-four hours per day, seven days per week. Cards are not rechargeable. The following Per Minute Rate applies for calls placed within the State. All calls are rounded to the next higher full minute.

#### Rates

Per minute rate: \$0.5000 Directory Assistance Per Call Charge: \$1.3200

An additional charge for calls placed from payphones applies. The charge is \$.2400 and applies on a per call basis.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

#### 4.32 Excel's Nickel Nation

Excel's Nickel Nation Service offering is a combined outbound, inbound and calling card multi-point service designated for residential Customers who are classified as such with the Customer's Local Telephone Company. Each direct-dialed call has an initial minimum of 5 minutes in duration and will be rated according to the Initial Per Call Minimum Charge listed below. Any call in excess of 5 minutes will be charged the corresponding Each Additional Per Minute Charge listed below. Direct-dialed calls will have an initial minimum of three hundred (300) seconds or five (5) minutes and any time beyond that minimum will be billed in addition using sixty (60) second increments. If the computed call charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

When the billing date does not coincide with the date that this plan is started, changed, or discontinued, the Monthly Recurring Charge will be adjusted to reflect the fractional part of the month service is provided. For billing purposes, each month is considered to have 30 days.

The Customer upon written or verbal notice to Excel may discontinue enrollment in this plan. In addition, Excel will discontinue a Customer's subscription to the plan when Excel is notified by the Customer's Local Telephone Company or by the Customer that they no longer subscribe to Excel as their presubscribed interexchange long distance company.

Customer's subscribing to Excel's Nickel Nation service offering will receive a monthly invoice directly from the Company. Customers who select Excel's Nickel Nation Service offering and at a date in the future switches to another Excel long distance service offering will remain direct billed by the Company for all long distance charges associated with the newly selected service offering. In addition, Customers may designate a maximum of 5 telephone numbers per account. Calls placed using Excel's Nickel Nation Calling Card or 800/8XX services are not subject to the 5 minute Initial Per Call Minimum.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

# 4.32 Excel's Nickel Nation (Continued)

### Rates (1+ Outbound)

Initial Per Call Minimum Charge (5 minutes) \$0.5000 Each Additional Per Minute Charge (6 minutes/Over) \$0.1000

### Monthly Recurring Charge

Customers who subscribe to Excel's Nickel Nation Service offering will pay a monthly recurring charge which applies whether or not the Customer makes any calls.

The following charge applies:

\$10.00

## **Excel's Nickel Nation Calling Card Rates**

Excel's Nickel Nation Calling Card access is available for call origination by dialing an Excel provided 800/8XX number. The following per minute rates apply for all Excel Nickel Nation calling card calls placed within the State:

Per Call Surcharge

\$1.6000

Per minute rate:

\$0.5000/1st Minute

\$0.5000 /each additional minute

### **Excel's Nickel Nation Calling Card Billing Increments**

All completed Excel Nickel Nation Calling Card calls will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

ISSUED: February 18, 2003

EFFECTIVE: March 20, 2003

#### 4.32 **Excel's Nickel Nation (Continued)**

### Excel's Nickel Nation 800/8XX Rates (Inbound)

Excel Nickel Nation 800/8XX Inbound calls are made through a designated toll free number and the Excel Nickel Nation Customer is billed rather than the call originator. The following rates apply:

Monthly Recurring Charge: \$7.00 per 800/8XX number, per month

Per minute rate:

\$0.3800

### Excel's Nickel Nation 800/8XX Inbound Billing Increments

All completed Excel Nickel Nation 800/8XX inbound calls will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

#### **Service Hours**

Rates for Excel's Nickel Nation service apply 24 hours a day, 7 days a week.

ISSUED: February 18, 2003

EFFECTIVE: March 20, 2003

### **SECTION V - CURRENT PRICE LIST**

### 5.1 ExcelPLUS Service

ExcelPLUS Service is a one-way, dial-out multi point service allowing the Customer to originate and terminate calls via local exchange carrier access facilities. Customers may access the ExcelPLUS Service only in Equal Access areas.

EXCEL PLUS SERVICE						
Rate	DAY		EVENING		NIGHT/WEEKEND	
Mileage	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
0-55	\$0.4025	\$0.2300	\$0.2534	\$0.1464	\$0.2049	\$0.1149
56-124	\$0.4715	\$0.2875	\$0.2904	\$0.1754	\$0.2399	\$0.1449
125-292	\$0.4830	\$0.3105	\$0.3049	\$0.1949	\$0.2449	\$0.1599
Over 292	\$0.4945	\$0.3450	\$0.3279	\$0.2079	\$0.2699	\$0.1699

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.1 ExcelPLUS Service - (Continued)

### **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Discounts**

A 50% discount applies to charges incurred for direct dialed calls terminated at ExcelPLUS, ExcelPLUS II, Excel Dime Deal, Simply One and Premier PLUS II numbers (participating Excel Customers).

### **Service Hours**

TIME PERIODS		
DAY	Monday - Friday 7:00 a.m. to 5:59 p.m.	
EVENING	Monday - Friday 6:00 p.m. to 10:59 p.m. Saturday and Sunday 5:00 p.m. to 10:59 p.m.	
NIGHT/WEEKEND	Monday - Friday 11:00 p.m. to 6:59 a.m. Saturday 7:00 a.m. to 4:59 p.m Saturday 11:00 p.m. to Sunday 4:59 p.m. Sunday 11:00 p.m. to Monday 6:59 a.m.	
HOLIDAYS	Evening: 8:00 a.m. to 10:59 p.m. Night/Weekend: 11:00 p.m. to 7:59 a.m.	

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.2 ExcelPLUS II Service

ExcelPLUS II Service is a one-way, dial-out multi point service allowing the Customer to originate and terminate calls via local exchange carrier access facilities. Customers may access ExcelPLUS II Service only in Equal Access areas.

### Rates

	EXCEL PLUS II SERVICE					
Rate	DAY		EVENING		NIGHT/WEEKEND	
Mileage	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
0 - 55	\$0.4964	\$0.2821	\$0.3443	\$0.1914	\$0.2750	\$0.1464
56 - 124	\$0.5821	\$0.3536	\$0.3971	\$0.2329	\$0.3250	\$0.1893
125 - 292	\$0.5964	\$0.3821	\$0.4179	\$0.2607	\$0.3321	\$0.2107
Over 292	\$0.6107	\$0.4250	\$0.4507	\$0.2793	\$0.3679	\$0.2250

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.2 ExcelPLUS II Service - (Continued)

### **Billing Increments**

Each call completed will have an initial minimum and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Discounts**

A 50% discount applies to charges incurred for direct dialed calls terminated at ExcelPLUS, ExcelPLUS II, Simply One, Excel Dime Deal and Premier PLUS II numbers (participating Excel Customers). A 30% discount applies to charges incurred for direct dialed calls terminated at all other numbers.

#### **Service Hours**

TIME PERIODS		
DAY	Monday - Friday 7:00 a.m. to 5:59 p.m.	
EVENING	Monday - Friday 6:00 p.m. to 10:59 p.m. Saturday and Sunday 5:00 p.m. to 10:59 p.m.	
NIGHT/WEEKEND	Monday - Friday 11:00 p.m. to 6:59 a.m. Saturday 7:00 a.m. to 4:59 p.m Saturday 11:00 p.m. to Sunday 4:59 p.m. Sunday 11:00 p.m. to Monday 6:59 a.m.	
HOLIDAYS	Evening: 8:00 a.m. to 10:59 p.m. Night/Weekend: 11:00 p.m. to 7:59 a.m.	

ISSUED: February 18, 2003

EFFECTIVE: March 20, 2003

### 5.3 PremierPLUS II Service

PremierPLUS II Service is a one-way, dial-out multi point service allowing the Customer to originate and terminate calls via local exchange carrier access facilities. Customers may access PremierPLUS II only in Equal Access areas.

#### Rates

PREMIERPLUS II SERVICE				
DAY	DAY EVENING NIGHT/WEEKEND			
Per Minute	Per Minute	Per Minute		
\$0.2150	\$0.1800	\$0.1650		

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.3 PremierPLUS II Service (Continued)

### **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using six second increments, rounded up to the next whole six second (1/10 on one minute increment) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Discounts**

A 50% discount applies to charges incurred for direct dialed calls terminated at ExcelPLUS, ExcelPLUS II, Simply One, Excel Dime Deal and PremierPLUS II numbers (participating Excel Customers). A 30% discount applies to charges incurred for direct dialed calls terminated at all other numbers.

#### **Service Hours**

TIME PERIODS				
DAY	EVENING	NIGHT/ WEEKEND	HOLIDAYS	
Monday - Friday 8:00 a.m. to 4:59 p.m.	Monday - Friday 5:00 p.m. to 10:59 p.m.	Monday - Friday 11:00 p.m. to 7:59 a.m.	Evening 8:00 a.m. to 10:59 p.m.	
	Saturday and Sunday 5:00 p.m. to 10:59 p.m.	Saturday and Sunday 8:00 a.m. to 4:59 p.m.	Night/Weekend 11:00 p.m. to 7:59 a.m.	
		Saturday and Sunday 11:00 p.m. to 7:59 a.m.		

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

#### 5.4 PremierPLUS III Service

PremierPLUS III Service is a one-way, dial-out multi point service allowing the Customer to originate and terminate calls via local exchange carrier access facilities.

#### Rates

PREMIERPLUS III SERVICE			
Per Minute			
\$0.1500			

**Monthly Recurring Charge** 

\$2.50

### **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using six second increments, rounded up to the next whole six second (1/10 on one minute increment) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### **Service Hours**

Rates apply 24 hours a day, 7 days a week.

PremierPLUS III Calling Card		
Per Call Surcharge \$0.4000		
Per Minute Rate \$0.6000		

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.5 Premier Dial One Service

Premier Dial One Service is a one-way, dial-out multi point service allowing the Customer to originate and terminate calls via local exchange carrier access facilities. Customers may subscribe to this service only in Equal Access areas.

Rates

PREMIER DIAL ONE SERVICE

\$0.1950

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

# 5.5 Premier Dial One Service - (Continued)

### **Billing Increments**

Each call completed will have an initial minimum of thirty seconds and any time beyond that minimum will be billed in addition using six second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### **Volume Discounts**

The following volume discounts apply where savings are directly proportional to usage.

VOLUME	% DISCOUNT	
\$0-\$74.99		
\$75.00-\$499.99	23%	
\$500.00-\$1,999.99	23%	
\$2000.00-\$4,999.99	23%	
Over \$5,000.00	23%	

#### **Service Hours**

TIME PERIODS		
PEAK OFF-PEAK		
Monday- Friday 8:00 a.m. to 4:59 p.m.	Monday - Friday 5:00 p.m. to 7:59 a.m. Saturday, Sunday and Holidays All Day	

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.6 Excel Simply One Service

Excel Simply One Service is a one-way, dial-out multi point service designated for residential and small business customers. The service offers a simplified base rate and discounts are available to all users of the service. Total charges for a call depend upon the time of day a call is placed and the duration of the call.

#### Rates

EXCEL SIMPLY ONE SERVICE		
PEAK OFF-PEAK		
Per Minute	Per Minute	
\$0.2500	\$0.1500	

#### **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using six second increments, rounded up to the next whole six second (1/10 on one minute increment) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Service Hours**

TIME PERIODS			
PEAK	OFF-PEAK		
Monday - Friday 7:00 a.m. to 6:59 p.m.	Monday - Friday 7:00 p.m. 6:59 a.m. Saturday, Sunday & Holidays All Day		

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.7 OPTION A (Excel Dime Deal Service)

OPTION A (Excel Dime Deal Service) is a one-way, dial-out multi point service designated for residential customers and small business customers. The service has a flat rate per minute structure for all time-of-day rate periods. Customers may subscribe to this service in Equal Access areas only.

#### **Rates**

EXCEL DIME DEAL		
Per Minute		
\$0.1500		

### **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

#### **5.8 MY 800 Service**

Excel's MY 800 Service is a one-way, dial in service allowing the Customer to receive calls via local exchange carrier access facilities. MY 800 Service permits calls to a Customer's station in one location from stations in diverse geographical service areas, and in which the MY 800 Service Customer is billed for the calls rather than the call originators. Customers may use MY 800 Service only in Equal Access areas.

#### Rates

MY 800 SERVICE		
DAY RATE PERIOD	EVENING, NIGHT/WEEKEND & HOLIDAY RATE PERIOD	
Per Minute	Per Minute	
\$0.1900	\$0.1900	

### **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### Service Hours

DAY	EVENING NIGHT/WEEKEND & HOLIDAYS
Monday - Friday 7:00 a.m. to 5:59 p.m.	Monday - Friday 6:00 p.m. to 6:59 a.m. Friday 6:00 p.m to Monday 6:59 a.m.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

#### 5.9 Excel Premier 800 Service

Excel Premier 800 Service is a one-way, dial in service allowing the Customer to receive calls via local exchange carrier access facilities. Excel Premier 800 Service permits calls to a Customer's call station in one location from stations in diverse geographical areas, and in which the Excel Premier 800 Service Customer is billed for the calls rather than the call originators. Customers may subscribe to this service in Equal Access areas only.

#### Rates

PREMIER 800 SERVICE		
PEAK OFF-PEAK		
Per Minute	Per Minute	
\$0.2400	\$0.2400	

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.9 Excel Premier 800 Service - (Continued)

### **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### **Volume Discounts**

VOLUME AMOUNT	% DISCOUNT	
\$0-\$99.99		
\$100.00-\$499.99	23%	
\$500.00-\$1,999.99	23%	
Over \$2,000.00	23%	

### **Service Hours**

TIME PERIODS		
PEAK OFF-PEAK		
Monday - Friday 8:00 a.m. to 4:59 p.m.	Monday - Friday 5:00 p.m. 7:59 a.m. Saturday, Sunday & Holidays All Day	

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.10 Excel Operator Services

The Company's Operator Services are available throughout the State of Arizona. Callers access the Company's Operator Services by dialing 0+ a 10 digit telephone number, 00 or a Company-provided access code or other Company-authorized access method plus the telephone number of the called station. Upon receipt of the call, the Company may verify the credit-worthiness of the designated billed party. When a payment method cannot be validated, or is unacceptable, callers may be required to select an alternative and acceptable means of payment. Total charges for use of this service include usage charges and an Operator Assistance Service Charge, as set forth below. An Operator Dialed Service Charge also applies to calls in which the caller has the capacity to dial the number, but has the operator dial instead. Usage charges are based upon the duration of a call, and are flat per minute based, 24 hours per day, 7 days per week, during all Time-of-Day Rate Periods. The Time-of-Day Rate Periods are defined as follows:

- Day Rates are applicable to calls placed Monday through Friday from 8:00 AM to, but not including, 5:00 PM.
- Evening Rates are applicable to calls placed Sunday through Friday from 5:00 PM to, but not including, 11:00 PM; and on Carrier Recognized Holidays, unless a lower rate would normally apply.
- Night/Weekend Rates are applicable to calls placed Sunday through Friday from 11:00 PM to, but not including, 8:00 AM the following day, and all day Saturday.

Chargeable time begins when the Company receives signaling to detect that the network connection between the calling station and the called station has been established. Chargeable time ends when either party "hangs up" thereby releasing the network connection. For collect calls, chargeable time begins when the called station accepts responsibility for payment of the charges associated with the call. All calls are measured and billed in one minute increments; fractional minutes of use are rounded up to the next full minute.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

# 5.10 Excel Operator Services (Continued)

# 5.10.1 Operator Assistance Service Charges and Surcharge Descriptions

A Service Charge is applicable to Customer Dialed (Automated) Calling Card Station, Operator Assisted Calling Card Station, Operator Station-to-Station (including Sent Paid, Sent Collect, Third Number Billed or Calling Card), Person-to-Person (including Sent Paid, Sent Collect, Third Number Billed or Calling Card) and for Busy Line Verifications and Busy Line Interruptions. These charge(s) are in addition to the initial period and additional period per minute usage charges applicable to each call. When a call is subject to more than one Service Charge, only the highest Service Charge applies, unless indicated otherwise herein. Operator Assistance Service Charges vary depending upon the billing option selected by the caller. The following call placement options are available:

as Operator Station-to-Station - refers to when an end user requests operator assistance in reaching a telephone number and is willing to talk to anyone who answers. The call may be billed as Sent Paid (calling party pays for the call), Sent Collect (called party pays for the call), or may be billed to a Third Party Number or Calling Card. Sent Collect and Third Number Billed calls may not be allowed in locations where the Company does not have billing arrangement availability. To activate Station-to-Station Operator Services, the caller's dialing sequence could be: 0+ a 10 digit telephone number, or 00 (only), or any other Company-provided access method, to get an operator directly to request that a Station-to-Station call be placed.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

# 5.10 Excel Operator Services (Continued)

### 5.10.1 Operator Assistance Service Charges and Surcharge Descriptions (Continued)

- b. Person-to-Person refers to when an end user requests operator assistance in reaching a specific person, department, extension, office, etc. The operator dials the number and stays on the line until the requested party is reached and conversation begins. The call may be billed as Sent Paid (calling party pays for the call), Sent Collect (called party pays for the call), or may billed to a Third Number or Calling Card. Sent Collect and Third Number Billed calls may not be allowed in locations where the Company does not have billing arrangement availability. To activate Person-to-Person Operator Services, the caller's dialing sequence could be: 0+ a 10 digit telephone number, or 00 (only), or any other Company-provided access method, to get an operator directly to request that a Person-to-Person call be placed.
- c. Busy Line Verification refers to those instances where the Company will provide operator assistance to determine if there is conversation ongoing on a called station. A Service Charge is applied to all attempts to verify the condition of a customer line, busy talking, busy not talking (e.g., off hook), except attempts which are unsuccessful due to network equipment failure.
- will interrupt an ongoing conversation on a called station. A charge will apply each time the Company operator attempts the emergency interruption whether or not the interruption is successful. A Busy Line Verification must be made and its service charge applied before an Emergency Interruption can be attempted. Once an operator has verified the line, and the called party has agreed to accept the interruption, the Customer is provided the option of completing an operator assisted call to the called station without hanging up or originating a separate call. Customers may accept or refuse the operator's offer to complete the call. Calls completed with the operator's assistance will be charged an additional Service Charge under Station-to-Station or Person-to-Person, as applicable. If the operator dials or completes the call to the verified telephone number for the Customer, the Operator Dialed Surcharge will also apply.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.10 Excel Operator Services (Continued)

### 5.10.1 Operator Assistance Service Charges and Surcharge Descriptions (Continued)

e. Operator Dialed Surcharge - will apply to Station-to-Station and Person-to-Person calls when the Customer has the ability to dial all the digits necessary for call completion but dials instead "0", "00" or another Company-provided access code or other Company-authorized access method to reach a Company operator to have the operator place the call. This surcharge will be incurred by the Customer in addition to the applicable Service Charge. However, the surcharge will not apply to: (1) calls which cannot be completed by the Customer due to equipment failure or trouble on the Company's network; (2) calls placed by parties identified as handicapped and who cannot complete the calls due to the handicap; and (3) calls made on a 0- basis in which a company operator places a call for a calling party after a Busy Line Verification and Busy Line Interruption process has been successfully completed.

### 5.10.2 Operator Assistance Service Usage Rates and Charges

The flat per minute rates listed below apply 24 hours a day, 7 days per week, for Operator-Assisted Station-to-Station and Person-to-Person call types. All calls are measured and billed in one minute increments; fractional minutes of use are rounded up to the next full minute.

### a. Per Minute Usage Rates

MILEAGE	DA RATE P		EVEN RATE I	NING PERIOD		VEEKEND PERIOD
	1st Minute	Each Add'l	1st Minute	Each Add'l	1st Minute	Each Add'l
All	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

# 5.10 Excel Operator Services (Continued)

### 5.10.2 Operator Assistance Service Usage Rates and Charges (Continued)

### b. Operator Assistance Service Charges and Surcharges

The following Operator Assistance Service Charges and Surcharges are applicable to the specified operator assisted calls and are in addition to the per minute usage charges set forth above.

Call Placement Type	Per Call Service Charge	
Operator Station-to-Station Sent Paid	\$3.45	
Operator Station-to-Station Sent Collect	\$3.45	
Operator Station-to-Station Third Number Billed	\$3.45	
Operator Station-to-Station Calling Card	\$3.45	
Person-to-Person Sent Paid	\$9.95	
Person-to-Person Sent Collect	\$9.95	
Person-to-Person Third Number Billed	\$9.95	
Person-to-Person Calling Card	\$9.95	
Busy Line Verification	\$6.50	
Busy Line Interruption	\$6.50	
Operator Dialed Surcharge	\$1.50	

ISSUED: February 18, 2003

EFFECTIVE: March 20, 2003

### 5.11 Excel Calling Card Service

Excel's Calling Card Service provides for an arrangement to complete toll calls between two points when the Customer is away from his or her home or place of business. The Customer will be assigned a unique travel authorization code(s) that authorizes the use of the Excel Calling Card Service by that Customer. Customers will receive a calling card for use in making telephone calls. The appropriate designated access number sequence specified on the Customer's Excel Calling Card must be dialed.

#### Rates

EXCEL CALLING CARD SERVICE			
Per Call Surcharge Initial Minute Each Additional Minute			
\$0.4000	\$0.3000	\$0.3000	

#### **Billing Increments**

Initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Discounts**

Customers subscribing to Excel PLUS, Excel PLUS II, Premier PLUS II, Excel Simply One, and Excel Dime Deal (OPTION A) will receive a 50% discount on charges incurred for all direct dialed calling card calls (after the first minute) terminated at ExcelPLUS, ExcelPLUS II, Simply One, Excel Dime Deal and Premier PLUS II numbers (participating Excel Customers). A discount does not apply to calling card calls terminated at all other numbers.

#### Service Hours

Rates apply 24 hours a day, 7 days a week

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

# 5.12 National Directory Assistance Service

National Directory Assistance Service, as offered by the Company, allows Customers to request information from Directory Assistance records. Directory Assistance charges apply to all requests. Customers are charged when they obtain the requested information or when the information is unlisted, non-published, or no record can be found. In addition to the Directory Assistance charge, Customers may be charged an appropriate Operator Service Charges and Surcharges as specified elsewhere in this tariff. Charges for Directory Assistance may be billed as Sent Paid, Third Number Billed or billed to a Calling Card. Person-to-Person or Collect Calls for Directory Assistance are not permitted. A separate Operator Assistance Service Charge applies as set forth elsewhere in this tariff to Directory Assistance calls when these calls are made with the assistance of a Company operator or billed to a Calling Card.

Operator Assisted/Directory Assistance Call Completion refers to National Directory Assistance calls wherein the Company operator completes the call to the caller's final desired destination number.

Customers may access this service by dialing the area code (NPA) for the telephone number desired plus 555-1212, or by using a Company-provided access code, or other Company-authorized access method. Up to two requests for listings within the area code dialed may be made on each call to Directory Assistance.

Directory Assistance calls will not be included in the calculation of usage discounts. A credit allowance for Directory Assistance will be provided if subscriber: experiences poor transmission quality; is cut off; receives an incorrect telephone number; or misdials the intended Directory Assistance number.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.12 National Directory Assistance Service (Continued)

The following charges apply to the Company's National Directory Assistance Service:

a. For Customers who access the Company's National Directory Assistance Service by dialing Area Code (NPA) + 555-1212, or by using an alternative Company-provided access code, or other Company-authorized access method, an undiscountable charge of \$1.35 per call will be applied to each call requesting Directory Assistance. Automated Call Completion from Directory Assistance is available at no additional charge. If calls are completed on behalf of the Customer, a per minute for originating direct dial usage for the Company service for which they are presubscribed or non-presubscribed will be charged.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

# 5.13 Prepaid Calling Card Service

The Prepaid Calling Card Service enables callers to place calls using Excel's service on a prepaid basis. Customers subscribe to the service by purchasing a prepaid card from an authorized Excel representative. Access to the service is available seven (7) days per week, twenty four (24) hours per day. Charges for telephone calls will be deducted from the Customer's prepaid account balance. Prepaid calling cards will be valid until the Customer's prepaid balance is depleted. Customers access the Company's service using a 1-800 access code arrangement. A voice prompt will instruct the caller to dial the called telephone number and authorization code displayed on the card.

Prepaid Calling Card Service is provided to the holder of the card and is available in all locations throughout the State, subject to technical limitations. Customers must maintain a sufficient balance to cover the cost of the call in process. Failure of the card holder to maintain a positive balance may result in the disconnection of a call in process; an announcement will advise the caller one minute prior to the disconnection of the call. Under some arrangements, callers may utilize a commercial credit card to increase a prepaid balance or renew the prepaid card.

Rates and charges vary depending upon the arrangement selected by the Customer. Call duration will be measured in whole minute increments, unless otherwise specified. Credit for interruptions are limited to one minute; no other refunds, credit, or other remittances shall be permitted. All applicable state and federal taxes and fees, including, but not limited to, sales tax, gross receipts tax, municipal tax, and other similar assessments are the responsibility of the card holder. Such charges may be deducted from the Customer's prepaid calling card balance. Prepaid calling cards are provided at the unit prices and fees set forth herein. Under some arrangements, a separate fee or unit value may also be imposed by the distributor of the card.

#### Rates

Per Minute	
\$0.2900	

ISSUED: February 18, 2003

EFFECTIVE: March 20, 2003

### 5.13 Prepaid Calling Card Service (Continued)

### **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.14 Excel Simply 7 Service

Excel Simply 7 Service is a one-way, dial-out multi point service designated for residential and small business customers and is limited to three (3) telephone numbers per customer account. The service has a flat rate per minute structure for all time-of-day rate periods. Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute.

#### Rates

PER MINUTE RA
---------------

\$0.1000

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

#### 5.15 1-800 PHONEME Service

1-800 PHONEME Service refers to collect call completion with the assistance of an operator after the caller places a call by dialing an access number provided by the Company. Calls will be billed on a flat per minute basis with calls rated according to the time-of-day calling period of the individual placing the call. Additionally, an applicable per call service charge will apply as set forth below. This service allows the customer to originate calls from any point served by the Company.

#### Rates

PER MINUTE RATES			
PEAK OFF PEAK WEEKEND			
\$0.2200	\$0.0900	\$0.1700	

Service Charges	Per Call Charge	
Station-to-Station	\$1.30	
Person-to-Person	\$2.30	

#### **Service Hours**

Peak: 7:00am to 6:59pm, Monday through Friday OffPeak: 7:00pm to 6:59am, Monday through Sunday Weekend: 7:00am to 6.59pm, Saturday and Sunday

### **Billing Increments**

Each call completed will have an initial minimum of one minute increment and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.16 Excel Prepaid Calling Card Service Offering II

The Excel Prepaid Calling Card Service Offering II will allow a customer to pay a fixed dollar amount in advance for long distance calling. The customer will use the toll free number on the card for access from touch-tone telephones within the United States. For call completion, the customer will follow recorded prompts.

A flat per minute rate will be charged; there are no off-peak rates. The per-minute cost of a call will be deducted on a real-time basis as the card is used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card. The rates for this Excel Prepaid Calling Card Service are set forth below. The rates paid by the customer will be those rates indicated on the packaging at the time of purchase of the card. An expiration date will be printed on the card. The following types of calls may not be completed with the Excel Prepaid Calling Card Service:

Calls to 500, 700, 900 and toll free numbers; Calls to Directory Assistance; Operator assistance calls; and Calls requiring time and/or charges.

A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call. Calls in progress will be terminated by the Company if the balance on the Excel Prepaid Calling Card is insufficient to continue the call.

This Excel Prepaid Calling Card Service offering will be available in various denominations of units, minutes or dollars; sales or excise taxes are due at the point of purchase. Rates apply twenty-four hours per day, seven days per week. Cards are not rechargeable. The following Per Minute Rate applies for calls placed from locations between and among domestic points within the United States. All calls are rounded to the next higher full minute.

The per minute usage rate for this prepaid card is: \$.2500 per minute

An additional charge for calls placed from pay phones may also apply. The charge is \$.2500 and applies on a per call basis.

ISSUED: February 18, 2003

EFFECTIVE: March 20, 2003

### 5.17 Employee Long Distance Service Program

Employee Long Distance Service Program is a one-way dial-out multi point residential presubscribed service designated for employees of Excel Telecommunications, Inc., its parent company, affiliates and subsidiaries. This service has a flat per minute rate structure for all time-of-day rate periods. Each call completed will be billed in initial and additional increments of one minute, rounded up to the next whole minute.

#### Rates

PER MINUTE RATE		
	\$0.1300	

### **Calling Card Per Minute Rates**

Employees subscribing to this service will be provided with a calling card that allows them to make long distance calls while away from home. The following per minute rates apply for all calling card calls placed within the State:

Initial Minute	Each Additional Minute
\$0.25	\$0.25

#### Calling Card Billing Increments

Calls will be billed at an initial minimum of six (6) seconds, and anytime beyond that minimum will be billed in addition using six (6) increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

ISSUED: February 18, 2003

EFFECTIVE: March 20, 2003

#### 5.18 EXCEL M-PLANS

EXCEL M-PLANS are one-way, dial-out multi point services designated for presubscribed Customers that are to be migrated from Telco Holdings, Inc. d/b/a Dial & Save and Long Distance Wholesale Club to the network of Excel Telecommunications, Inc. These services are grand fathered and will not be available to new customers.

The Excel M-Plan services have a flat per minute rate structure for all time-of-day rate periods. In addition, some of the plans have a monthly recurring charge. Although some of the intrastate Excel M-Plans set forth below are the same for intrastate calls, the corresponding interstate Excel M-Plan(s) rates vary. All examples of applicable intrastate Excel M-Plans are shown so that a cross-reference can easily be made when referring to Excel's F.C.C. Tariff No. 8.

Each call completed pursuant to these plans will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. Calling Card Service is also available to Customers presubscribed to these plans as set forth below.

### **Excel M-Plan Rates**

PLAN NAME	PER MINUTE RATE	MONTHLY RECURRING SERVICE CHARGE
M1	\$0.1500	\$3.75
M2	\$0.1000	\$4.95
M3	\$0.0900	\$4.95
M4	\$0.0900	\$3.00
M5	\$0.1500	\$3.75
M6	\$0.0900	\$3.75
M7	\$0.0900	\$3.75
M8	\$0.0900	\$3.75
M9	\$0.0700	\$4.95

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.18 EXCEL M-PLANS (Continued)

Excel M-Plan Calling Card Service provides for an arrangement to complete toll calls between two points when the Customer is away from his or her home or place of business. The Customer will be assigned a unique travel authorization code(s) that authorizes the use of the Excel M-Plan Calling Card Service by that Customer.

#### **Excel M-Plan Calling Card Rates**

Initial Minute	Each Additional Minute
\$0.8900	\$0.3100

Excel M-Plan Calling Card Billing Increments: Initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### **Excel M-Plan Service Hours**

Rates apply 24 hours a day, 7 days a week

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

#### 5.19 Excel Prime Business Select 3 Service

Excel Prime Business Select 3 Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month's billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers to this service offering commit to Combined Monthly Usage of \$100.00, hereinafter referred to as the \$100.00 Monthly Minimum Commitment. In the event Customer does not meet the \$100.00 Monthly Minimum Commitment during any monthly invoice period, the Customer will be responsible for paying a deficiency charge for that invoice period. The Customer's deficiency charge will be the difference between the Customer's \$100.00 Monthly Minimum Commitment and the Customer's actual Combined Monthly Usage.

This service is offered on a month-to-month basis.

ISSUED: February 18, 2003

# 5.19 Excel Prime Business Select 3 Service (Continued)

# **Usage Rates**

COMBINED MONTHLY USAGE COMMITMENT	PER MINUTE RATES
\$0 - \$199.99	\$0.1200
\$200 - \$499.99	\$0.1150
\$500 - \$999.99	\$0.1100
Over \$1000	\$0.1050

# **Excel Prime Business Select 3 Calling Card Usage Rates**

Per call surcharge:

\$0.2500

Per minute rates:

\$0.2500

ISSUED: February 18, 2003

## 5.19 Excel Prime Business Select 3 Service (Continued)

Usage Rates (Continued)

## Monthly Recurring Service Charges and Fees

\$3.00 per 800/888#, per month
\$0.75 per call
\$2.00 per report, per month
\$5.00 per package, per month
\$10.00 per package, per month

#### **Billing Increments**

#### **Excel Prime Business Select Service 3**

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Excel Prime Business Select 3 Calling Card**

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

#### 5.20 Excel Prime Business Select 4 Service

Excel Prime Business Select 4 Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers to this service offering commit to Combined Monthly Usage of \$100.00, hereinafter referred to as the \$100.00 Monthly Minimum Commitment. In the event Customer does not meet the \$100.00 Monthly Minimum Commitment during any monthly invoice period, the Customer will be responsible for paying a deficiency charge for that invoice period. The Customer's deficiency charge will be the difference between the Customer's \$100.00 Monthly Minimum Commitment and the Customer's actual Combined Monthly Usage.

Customers subscribing to this service must commit to a term of 12 months. A service term begins on the first day of the month following service enrollment. When the Customer's 12-month service term expires, the Customer's service will automatically renew for another 12-month period, unless the Company receives in writing a notice of non-renewal during the period between 60 and 30 days prior to the end of the Customer's 12-month term period.

In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's \$100.00 Monthly Minimum Commitment, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

# 5.20 Excel Prime Business Select 4 Service (Continued)

### **Usage Rates**

COMBINED MONTHLY USAGE	PER MINUTE RATES
\$0 - \$199.99	\$0.1125
\$200 - \$499.99	\$0.1100
\$500 - \$999.99	\$0.1050
Over \$1000	\$0.1000

## **Excel Prime Business Select 4 Calling Card Usage Rates**

Per call surcharge:

\$0.2500

Per minute rates:

\$0.2500

ISSUED: February 18, 2003

## 5.20 Excel Prime Business Select 4 Service (Continued)

## **Usage Rates (Continued)**

### Monthly Recurring Service Charges and Fees

Inbound Service Charge	\$3.00 per 800/888#, per month
Directory Assistance Service	\$0.70 per call
Optional Management Invoice Reports	\$2.00 per report, per month
Accounting Codes (Non-Verified Package)	\$5.00 per package, per month
Accounting Codes (Verified Package)	\$10.00 per package, per month

#### **Billing Increments**

#### **Excel Prime Business Select Service 4**

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Excel Prime Business Select 4 Calling Card**

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

# 5.21 Non-Recurring and Other Charges

Returned Check Charge	\$15.00 or 5%, whichever is greater, per incident.
Reconnection Charge	\$25.00
Late Payment Charge	\$5.00 per month, unless a lower rate is prescribed by law.
Accounting Code Charge	\$10.00

ISSUED: February 18, 2003

#### 5.22 Excel Prime Business Flat Rate Service

Excel Prime Business Flat Rate Service is a dial-in, dial-out and calling card switched multipoint service designated for business customers. This service has a flat per minute rate structure for all time-of-day rate periods and allows the Customer to originate and terminate calls via local exchange carrier access facilities. There is no Monthly Usage Commitment Level required; however, in the event a Customer's monthly usage exceeds \$50.00 in any given 30-day invoice period, the monthly recurring account charge of \$11.95 will be waived for that given invoice period.

#### Rates (Inbound and Outbound)

Excel	Prime	<b>Business</b>	Flat	Rate	Service

\$0.1000 Per Minute

**Monthly Recurring Account Charge** 

\$11.95

**Monthly Recurring Service Charge** 

\$3.00/per 800/8XX number

#### **Billing Increments**

Each inbound and outbound call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 on one minute increment) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week

ISSUED: February 18, 2003

#### 5.22 Excel Prime Business Flat Rate Service (Continued)

### **Excel Prime Business Flat Rate Calling Card Rates**

Per Call Surcharge:

\$0.2500

Per Minute Rate:

\$0.2500

### **Billing Increments**

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**Directory Assistance Per Call Charge** \$1.00

ISSUED: February 18, 2003

#### 5.23 OPTION B SERVICE (Dime Deal 2000)

OPTION B SERVICE is a one-way, dial-out multi point service designated for residential and small business customers. The service has a flat rate per minute structure for all time-of-day rate periods. Customers may subscribe to this service in Equal Access areas only.

#### Rate

#### **OPTION B SERVICE**

\$0.1500 Per Minute

**Monthly Recurring Charge** 

\$3.75

## **Billing Increments**

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week.

ISSUED: February 18, 2003

### 5.24 Excel 10-10-297 Casual Calling Program

Excel 10-10-297 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. The service has a flat per minute rate structure for all time-of-day rate periods. Participating Customers may access this service by dialing access code 10-10-297.

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-297 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

Per Minute Rate \$0.10

**Directory Assistance Per Call Charge** \$0.60

**Service Hours** 

Rates apply 24 hours a day, 7 days a week.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.25 Excel 10-10-399 Casual Calling Program

Excel 10-10-399 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. Participating Customers may access this service by dialing access code 10-10-399.

Each call has an initial minimum of 10 minutes in duration and will be charged pursuant to the flat Initial Per Call Minimum Charge listed below. Any call in excess of 10 minutes will be charged the corresponding Additional Per Minute Charge listed below. Calls will have an initial minimum of six hundred (600) seconds or 10 minutes, and any time beyond that minimum will be billed in addition, using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-399 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

#### Per Minute Rates

Initial 10 Minute Per Call Minimum Charge: \$1.50 11th Minute and Each Add'l Per Minute Charge: \$0.1300

Directory Assistance Per Call Charge \$1.00

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

## 5.26 Excel 10-10-457 Casual Calling Program

Excel 10-10-457 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. Participating Customers may access this service by dialing access code 10-10-457.

Each call has an initial minimum of 5 minutes in duration and will be charged pursuant to the flat Initial Per Call Minimum Charge listed below. Any call in excess of 5 minutes will be charged the corresponding Additional Per Minute Charge listed below. Calls will have an initial minimum of three hundred (300) seconds or 5 minutes, and any time beyond that minimum will be billed in addition, using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-457 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

#### **Per Minute Rates**

Initial 5 Minute Per Call Minimum Charge: \$0.95 6th Minute and Each Add'l Per Minute Charge: \$0.1900

Directory Assistance Per Call Charge \$0.60

#### **Service Hours**

Rates apply 24 hours a day, 7 days a week

ISSUED: February 18, 2003.

#### 5.27 EXCEL THREE-PENNY PLAN

Excel offers the rates specified below for its Three-Penny Plan to Customers who have selected Excel as their Primary Interexchange Carrier by completing and returning an enrollment form provided by Excel, or by calling an Excel designated 800/8XX number. Customers will pay a monthly recurring charge as described in the Customer's designated interstate rate plan. The monthly recurring charge applies whether or not the Customer makes any calls. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute. For billing purposes, each month is considered to have 30 days.

The Customer upon written or verbal notice to Excel may discontinue enrollment in this plan. In addition, Excel will discontinue a Customer's subscription to the plan when Excel is notified that the Customer has changed their primary interexchange carrier to a carrier other than Excel after the Customer subscribed to this plan. Discontinuance will be effective as of the date the Customer changed their primary interexchange carrier. Usage from 900 Services, 800/8XX Service Plans, calls to Directory Assistance, Calling Card Calls, and Operator Handled calls are excluded from this plan.

#### Per Minute Rates

TIME-OF-DAY RA	ATE PERIOD	PER MINUTE RATE
Monday - Friday, Saturday & Sunday, Including Company-recognized Holidays	OFF-PEAK 7:00 p.m - 6:59 a.m.	\$0.1300
Monday - Friday, Saturday & Sunday, Including Company-recognized Holidays	PEAK 7:00 a.m 6:59 p.m.	\$0.1300

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

#### 5.27 **EXCEL THREE-PENNY PLAN (Continued)**

## **Excel Three-Penny Calling Card Rates**

Excel Three-Penny Calling Card access is available for origination by dialing an Excel provided 800/8XX number. The following per minute rates apply 24 hours a day, 7 days a week for all Excel Three-Penny calling card calls placed within the State:

Per call surcharge:

None

Per minute rate:

\$0.1500

### Excel Three-Penny 800/8XX Rates (Inbound)

Inbound Excel Three-Penny calls are made through a designated toll free number and the Excel Three-Penny Customer is billed rather than the call originator. The following rates apply 24 hours a day, 7 days a week:

Monthly Recurring Charge: None

Per minute rate:

\$0.1500

ISSUED: February 18, 2003

#### 5.28 Excel eCard Service

The Excel eCard Service will allow customers to pay a fixed prepaid dollar amount in advance for long distance calling. Customers may purchase Excel eCards via the internet. There will be an electronic order form available for the customer to complete with pertinent customer and payment information. Orders will be processed upon credit card validation. An electronic text message will be sent to the customer confirming the order. The customer will be instructed to print the virtual card information containing dialing instructions along with the access number and PIN. The customer will use the toll free number on the card for access from touch-tone telephones within the State of Arizona. Access to the service is available seven (7) days per week, twenty-four (24) hours per day.

A flat per minute rate will be charged; there are no off-peak rates. The per-minute cost of a call will be deducted on a real-time basis as the card is used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card. The rates for this Excel eCard Service are set forth below. An expiration date will be printed when the virtual card is displayed to the customer. The following types of calls may not be completed with the Excel eCard Service:

Calls to 500, 700, 900 and toll free numbers; Operator Assistance calls; and Calls requiring time and/or charges.

A Customer's call will be interrupted with an announcement one minute prior to balance depletion. Calls in progress will be terminated by the Company if the balance on the Excel eCard is insufficient to continue the call.

This Excel eCard Service offering will be available in various denominations. Rates and charges vary depending upon the arrangement selected by the Customer. Call duration will be measured in whole minute increments, unless otherwise specified. Cards are not rechargeable. All applicable state and federal taxes and fees, including, but not limited to, sales tax, gross receipts tax, municipal tax, and other similar assessments are the responsibility of the card holder.

ISSUED: February 18, 2003

EFFECTIVE: March 20, 2003

## 5.28 Excel eCard Service (Continued)

#### Rates

DENOMINATION	PRICE PER CARD	PRICE PER MINUTE*
500 minutes	\$40.00	\$0.0800
250 minutes	\$22.50	\$0.0900
125 minutes	\$12.50	\$0.1000
60 minutes	\$6.60	\$0.1100

<sup>\*</sup>An additional charge for calls placed from payphones may also apply. The charge is \$0.2500 and applies on a per call basis.

Directory Assistance per call charge

\$0.6600

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 5.29 Excel Simply More

Excel's Simply More offering is a combined outbound, inbound and calling card multipoint service designated for residential and small business Customers. The service has a flat per minute rate structure for all time-of-day rate periods. Customers may subscribe to this service in Equal Access areas only by using 1 + dialing, calling card origination and/or inbound service using toll free origination. Term plan options do not apply to this service.

#### Per Minute Rate

1+ (Outbound)

\$0.1000 Per Minute

#### **Monthly Recurring Charge**

Customers who subscribe to the Excel Simply More calling plan will pay a monthly recurring charge which applies whether or not the Customer makes any calls.

The following charge applies:

\$4.50

#### **Excel Simply More Calling Card Rates**

Excel Simply More Calling Card access is available for origination by dialing an Excel provided 800/8XX number. The following per minute rates apply for all Excel Simply More calling card calls placed within the State:

Per call surcharge:

None

Per minute rate:

\$0.1500

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

## 5.29 Excel Simply More (Continued)

## **Excel Simply More 800/8XX Rates (Inbound)**

Inbound Excel Simply More calls are made through a designated toll free number and the Excel Simply More Customer is billed rather than the call originator. The following rates apply:

Monthly Recurring Charge:

None

Per minute rate:

\$0.1500

### **Billing Increments**

All completed intrastate calls for this service will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

#### **Service Hours**

Rates for Excel's Simply More service apply 24 hours a day, 7 days a week.

ISSUED: February 18, 2003

### 5.30 Excel Prepaid Calling Card Service Offering III

The Excel Prepaid Calling Card Service Offering III will allow a customer to pay a fixed dollar amount in advance for long distance calling. The customer will use the toll free number on the card for access from touch-tone telephones within the State.

A flat per minute rate will be charged; there are no off-peak rates. The per-minute cost and other applicable charges will be deducted on a real-time basis as the card is used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card. The rates for this Excel Prepaid Calling Card Service are set forth below. An expiration date will be printed on the card. The following types of calls may not be completed with the Excel Prepaid Calling Card Service:

Calls to 500, 700, 900 and toll free numbers; Operator assistance calls; and Calls requiring time and/or charges.

A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call. Calls in progress will be terminated by the Company if the balance on the Excel Prepaid Calling Card is insufficient to continue the call.

This Excel Prepaid Calling Card Service offering will be available at a retail price of \$10.00 per card. Rates apply twenty-four hours per day, seven days per week. Cards are not rechargeable. The following Per Minute Rate applies for calls placed within the State. All calls are rounded to the next higher full minute.

#### Rates

Per minute rate: \$0.2500
Per Call Connection Charge: \$0.4900
Directory Assistance Per Call Charge: \$0.6600

An additional charge for calls placed from payphones applies. The charge is \$.2400 and applies on a per call basis.

ISSUED: February 18, 2003

EFFECTIVE: March 20, 2003

## 5.31 Excel Prepaid Calling Card Service Offering IV

The Excel Prepaid Calling Card Service Offering IV will allow a customer to pay a fixed dollar amount in advance for long distance calling. The customer will use the toll free number on the card for access from touch-tone telephones within the State.

A flat per minute rate will be charged; there are no off-peak rates. The per-minute cost and other applicable charges will be deducted on a real-time basis as the card is used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card. The rates for this Excel Prepaid Calling Card Service are set forth below. An expiration date will be printed on the card. The following types of calls may not be completed with the Excel Prepaid Calling Card Service:

Calls to 500, 700, 900 and toll free numbers; Operator assistance calls; and Calls requiring time and/or charges.

A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call. Calls in progress will be terminated by the Company if the balance on the Excel Prepaid Calling Card is insufficient to continue the call.

This Excel Prepaid Calling Card Service offering will be available in various denominations of units, minutes or dollars. Rates apply twenty-four hours per day, seven days per week. Cards are not rechargeable. The following Per Minute Rate applies for calls placed within the State. All calls are rounded to the next higher full minute.

#### Rates

Per minute rate:

\$0.2500

Directory Assistance Per Call Charge:

\$0.6600

An additional charge for calls placed from payphones applies. The charge is \$.2400 and applies on a per call basis.

ISSUED: February 18, 2003

EFFECTIVE: March 20, 2003

#### 5.32 Excel's Nickel Nation

Excel's Nickel Nation Service offering is a combined outbound, inbound and calling card multi-point service designated for residential Customers who are classified as such with the Customer's Local Telephone Company. Each direct-dialed call has an initial minimum of 5 minutes in duration and will be rated according to the Initial Per Call Minimum Charge listed below. Any call in excess of 5 minutes will be charged the corresponding Each Additional Per Minute Charge listed below. Direct-dialed calls will have an initial minimum of three hundred (300) seconds or five (5) minutes and any time beyond that minimum will be billed in addition using sixty (60) second increments. If the computed call charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

When the billing date does not coincide with the date that this plan is started, changed, or discontinued, the Monthly Recurring Charge will be adjusted to reflect the fractional part of the month service is provided. For billing purposes, each month is considered to have 30 days.

The Customer upon written or verbal notice to Excel may discontinue enrollment in this plan. In addition, Excel will discontinue a Customer's subscription to the plan when Excel is notified by the Customer's Local Telephone Company or by the Customer that they no longer subscribe to Excel as their presubscribed interexchange long distance company.

Customer's subscribing to Excel's Nickel Nation service offering will receive a monthly invoice directly from the Company. Customers who select Excel's Nickel Nation Service offering and at a date in the future switches to another Excel long distance service offering will remain direct billed by the Company for all long distance charges associated with the newly selected service offering. In addition, Customers may designate a maximum of 5 telephone numbers per account. Calls placed using Excel's Nickel Nation Calling Card or 800/8XX services are not subject to the 5 minute Initial Per Call Minimum.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

## 5.32 Excel's Nickel Nation (Continued)

### Rates (1+ Outbound)

Initial Per Call Minimum Charge (5 minutes)	\$0.2500
Each Additional Per Minute Charge (6 minutes/Over)	\$0.0500

### Monthly Recurring Charge

Customers who subscribe to Excel's Nickel Nation Service offering will pay a monthly recurring charge which applies whether or not the Customer makes any calls.

The following charge applies:

\$5.00

## **Excel's Nickel Nation Calling Card Rates**

Excel's Nickel Nation Calling Card access is available for call origination by dialing an Excel provided 800/8XX number. The following per minute rates apply for all Excel Nickel Nation calling card calls placed within the State:

Per Call Surcharge

\$0.8000

Per minute rate:

\$0.2500/1st Minute

\$0.2500 /each additional minute

#### **Excel's Nickel Nation Calling Card Billing Increments**

All completed Excel Nickel Nation Calling Card calls will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

ISSUED: February 18, 2003

#### 5.32 **Excel's Nickel Nation (Continued)**

#### Excel's Nickel Nation 800/8XX Rates (Inbound)

Excel Nickel Nation 800/8XX Inbound calls are made through a designated toll free number and the Excel Nickel Nation Customer is billed rather than the call originator. The following rates apply:

Monthly Recurring Charge: \$3.50 per 800/8XX number, per month

Per minute rate:

\$0.1900

#### Excel's Nickel Nation 800/8XX Inbound Billing Increments

All completed Excel Nickel Nation 800/8XX inbound calls will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

#### **Service Hours**

Rates for Excel's Nickel Nation service apply 24 hours a day, 7 days a week.

ISSUED: February 18, 2003

#### SECTION VI - SPECIAL SERVICES MAXIMUM RATES

This Section of EXCEL Telecommunications, Inc.'s (EXCEL's) A.C.C. Tariff No. 1 applies only to those Customers who select EXCEL as their long distance telecommunications service provider, and who also select certain companion local service offerings provided by EXCEL.

#### 6.1 EXCEL MyLine Service

This service is for use by residential customers. The following service rates and charges are available to Customers who select and designate EXCEL Telecommunications, Inc. as their Local Exchange Carrier (LEC) in the State of Arizona. These rates and charges are applicable only to intrastate, non-operator-assisted, 1+, direct-dialed, long distance calls which originate and terminate in Arizona by Customers who have selected EXCEL as their Local Exchange Carrier (LEC). Rates and charges for this service offering are determined by the EXCEL MyLine Local Service Package selected by the Customer.

### 6.1.1 EXCEL MyLine Maximum Per Minute Rates:

Following are the per minute rates applicable to intrastate long distance calls placed on a 1+, direct-dialed, and 10-1X-XXX casual calling basis, and are determined by the EXCEL MyLine Local Service Package selected by the Customer; these rates apply to both interLATA and intraLATA toll calls only:

a. EXCEL MyLine Basic Local Service Package: \$0.1400per minute

b. EXCEL MyLine Value Local Service Package: \$0.1000 per minute

c. EXCEL MyLine Complete Local Service Package: \$0.0800 per minute

If EXCEL MyLine Basic, EXCEL MyLine Value, or EXCEL MyLine Complete Local Service Package Customers originate calls by dialing 1+ (Area Code) on a direct-dialed basis and terminate calls to other EXCEL MyLine Basic, EXCEL MyLine Value or EXCEL MyLine Complete Local Service Package Customer's telephone number(s), they will be eligible to receive a discount, as described in Section 6.1.9, following.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 6.1 EXCEL MyLine Service (Continued)

### 6.1.2 EXCEL MyLine Service Billing Increments:

Each call completed will have an initial minimum of one (1) minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge for a call includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### **6.1.3 EXCEL MyLine Service Hours:**

Rates apply 24 hours a day, 7 days a week

### 6.1.4 EXCEL MyLine Monthly Recurring Charges:

In addition to the above per minute rate(s), Customers are assessed a Monthly Recurring Charge based on the EXCEL MyLine Local Service Package selected. The Monthly Recurring Charge for the local service package can be found in the Company's Local Exchange Services Tariff on file with the Arizona Corporation Commission. The EXCEL MyLine Local Service Package Monthly Recurring Charge applies whether or not Customers make any calls.

The EXCEL MyLine Local Service Package Monthly Recurring Charge(s) shall be in addition to charge(s) applicable to other federal service(s) or companion state service(s) available from EXCEL as add-on services. Add-on services or service features include, but are not limited to: operator services, directory assistance services, dial-around casual calling services, calling card and certain international services.

ISSUED: February 18, 2003

## 6.1 EXCEL MyLine Service (Continued)

### 6.1.5 EXCEL MyLine Calling Card Service:

Calling card access is available from touch tone or rotary phones by dialing an Excelprovided toll free number and personal identification number (PIN) associated with the card. The following charges apply for all EXCEL MyLine Calling Card Calls placed within the State:

Per call surcharge:

Max. \$0.4000

Per minute rate:

Max. \$0.5000

An additional charge for calls placed from payphones applies. The charge is \$.2500 and applies on a per call basis.

### 6.1.6 EXCEL MyLine Personal 800/8XX Inbound Service:

Inbound 800/8XX service arrangements are also available to EXCEL MyLine Local Service Package Customers, at an additional charge. Customers may access the EXCEL network for inbound service using toll free origination. Inbound calls are made through a Company-designated toll free number, and the Customer is billed rather than the call originator. All completed inbound calls made will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. The following rates apply:

Monthly Recurring Charge:

Max \$2.00.

Per minute rate:

Max. \$0.3000

An additional charge for calls placed from payphones applies. The maximum charge is \$0.5000 and applies on a per call basis.

ISSUED: February 18, 2003

### 6.1 EXCEL MyLine Service (Continued)

## 6.1.7 EXCEL MyLine Directory Assistance Service:

EXCEL MyLine Directory Assistance Service allows Customers to request information from Directory Assistance records. Directory Assistance charges apply to all requests. Customers may access this service by dialing the area code (NPA) for the telephone number desired plus 555-1212, or by using a Company-provided access code (10-1X-XXX + 1 + Area Code + 555-1212), or other Company-authorized access method. Up to two requests for listings within the same area code is allowed on each call to Directory Assistance.

Directory Assistance with call completion is available at no additional charge. If calls are completed via call completion, the applicable per minute rate for originating direct-dial usage calls for which the Customer subscribes or usages will be charged.

**Directory Assistance** 

Max. \$2.60 per call

### 6.1.8 EXCEL MyLine Casual Calling Service Program:

EXCEL MyLine Service Customers may also place long distance telephone calls by using a Company-designated 10-1X-XXX access code. If EXCEL MyLine Basic, EXCEL MyLine Value, or EXCEL MyLine Complete Local Service Package Customers originate calls using a Company-designated casual calling (dial-around) code and terminate calls to other EXCEL MyLine Basic, EXCEL MyLine Value or EXCEL MyLine Complete Local Service Package Customers, they will be eligible to receive a discount on those calls, as described in Section 6.1.9, following.

ISSUED: February 18, 2003

### 6.1 EXCEL MyLine Service (Continued)

### 6.1.9 EXCEL MyLine Friends-R-Free Discount Program:

EXCEL MyLine Basic, EXCEL MyLine Value, and EXCEL MyLine Complete Local Service Package Customers may place 1+, direct-dialed calls or they can use a Company-designated casual calling (dial-around) code when dialing long distance calls to other Customers who have selected the EXCEL My Line Basic, EXCEL MyLine Value or EXCEL MyLine Complete Local Service Package(s), at no additional charge.

In the event a Customer's applicable combined intrastate and interstate usage exceeds 3000 minutes in a given Customer's monthly billing invoice period, the per minute rates set forth in Sections 6.1.1.a, 6.1.1.b, and 6.1.1.c will apply.

Customer telephone numbers which are not capable of being subscribed to an interexchange carrier, and telephone numbers which are associated with Company 800/8XX service(s) or access codes associated with Company services other than switched services (e.g., wireless service telephone numbers, paging service numbers and calling card service numbers) are not eligible for inclusion in the EXCEL MyLine Friends-R-Free Discount Program.

If a Customer discontinues his or her EXCEL MyLine Service, only those eligible long distance calls which were made while he or she was a Customer with the EXCEL MyLine Basic, EXCEL MyLine Value or EXCEL MyLine Complete Local Service Packages will receive the EXCEL MyLine Friends-R-Free Discount.

The EXCEL MyLine Friends-R-Free Discount does not apply to service which is provided on any special access line or Local Exchange Company service line for which the Customer pays a rate described as a business or commercial special access line in an applicable Local Exchange Company access service tariff. In addition, EXCEL's MyLine Friends-R-Free Discount is not available for Customers who have selected the EXCEL MyLine - Stand Alone Local Service offering.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

## 6.1 EXCEL MyLine Service (Continued)

### 6.1.9 EXCEL MyLine Friends-R-Free Discount Program (Continued)

Existing Excel Customers who enroll in the EXCEL MyLine Service offering during their monthly billing period will begin to receive benefits of the EXCEL MyLine Friends-R-Free Discount Program effective with their service initiation date. Customers who convert to an eligible calling plan identified in Sections 6.1.1.a, 6.1.1 b, and 6.1.1 c above, are eligible to receive the benefits of the EXCEL MyLine Friends-R-Free Discount Program beginning on their new service plan effective date. Customers enrolled in the EXCEL MyLine Friends-R-Free Discount Program as of effective date of this tariff will remain enrolled in the program until and only if they otherwise notify the Company.

ISSUED: February 18, 2003

### 6.1 EXCEL MyLine Service (Continued)

### 6.1.10 Other EXCEL MyLine Service Terms and Conditions:

The Company reserves the right to adjust a Customer's service upon appropriate notification. The Company reserves the right to disconnect Customer's residential service or to convert any plan associated with such service to a business plan upon appropriate notification if it is determined that usage is not consistent with normal residential applications. If it is determined that usage is not consistent with residential voice applications, Customer will be assessed a maximum \$100.00 monthly recurring data usage charge or will be disconnected.

Charges applicable to the following call usage and/or service features are not included in EXCEL's MyLine Local Service Package Monthly Recurring Charge(s):

- -Calls requiring operator assistance;
- -Data transmission-type calls;
- -Interstate or international service and/or line charge(s);
- -Call blocking charges;
- -Directory listing charges;
- -Directory Assistance calls (including directory assistance with call completion);
- -Per use charges not included in an EXCEL MyLine companion local service offering;
- -Custom features not included in an EXCEL MyLine companion local service offering; and
- -Taxes and other quasi-governmental surcharges.

All terms and conditions of any service selected by the Customer, including applicable monthly recurring charges, will apply and will be in addition to the EXCEL MyLine Local Service Package charges as described above. When the billing date does not coincide with the date that the EXCEL MyLine Service plan is started, changed, or discontinued, the monthly recurring charge will be adjusted to reflect the fractional part of the month service is provided. For billing purposes, each month is considered to have 30 days.

ISSUED: February 18, 2003

### 6.1 EXCEL MyLine Service (Continued)

### 6.1.10 Other EXCEL MyLine Service Terms and Conditions (Continued)

The Company reserves the right to discontinue offering this service and grandfather existing customers, in the event that (1) facilities are not available to the Company to adequately provide the service, and (2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. If the Company discontinues offering this service and grandfathers existing customers, notice to the Commission will be provided in accordance with applicable Commission rules and regulations.

The Customer upon written or verbal notice to Excel may discontinue enrollment in the EXCEL MyLine Service plan. Usage from 800/8XX service plans, calls to Directory Assistance, Calling Card Calls, and Operator Assisted calls are excluded from the EXCEL MyLine Friends-R-Free Discount Program.

ISSUED: February 18, 2003

#### SECTION VII - SPECIAL SERVICES CURRENT PRICE LIST

This Section of EXCEL Telecommunications, Inc.'s (EXCEL's) A.C.C. Tariff No. 1 applies only to those Customers who select EXCEL as their long distance telecommunications service provider, and who also select certain companion local service offerings provided by EXCEL.

## 7.1 EXCEL MyLine Service

This service is for use by residential customers. The following service rates and charges are available to Customers who select and designate EXCEL Telecommunications, Inc. as their Local Exchange Carrier (LEC) in the State of Arizona. These rates and charges are applicable only to intrastate, non-operator-assisted, 1+, direct-dialed, long distance calls which originate and terminate in Arizona by Customers who have selected EXCEL as their Local Exchange Carrier (LEC). Rates and charges for this service offering are determined by the EXCEL MyLine Local Service Package selected by the Customer.

## 7.1.1 EXCEL MyLine Per Minute Rates:

Following are the per minute rates applicable to intrastate long distance calls placed on a 1+, direct-dialed, and 10-1X-XXX casual calling basis, and are determined by the EXCEL MyLine Local Service Package selected by the Customer; these rates apply to both interLATA and intraLATA toll calls only:

a. EXCEL MyLine Basic Local Service Package:

\$0.0690 per minute

b. EXCEL MyLine Value Local Service Package:

\$0.0490 per minute

c. EXCEL MyLine Complete Local Service Package:

\$0.0000 per minute

If EXCEL MyLine Basic, EXCEL MyLine Value, or EXCEL MyLine Complete Local Service Package Customers originate calls by dialing 1+ (Area Code) on a direct-dialed basis and terminate calls to other EXCEL MyLine Basic, EXCEL MyLine Value or EXCEL MyLine Complete Local Service Package Customer's telephone number(s), they will be eligible to receive a discount, as described in Section 7.1.9, following.

ISSUED: February 18, 2003

EFFECTIVE: March 20, 2003

## 7.1 EXCEL MyLine Service (Continued)

### 7.1.2 EXCEL MyLine Service Billing Increments:

Each call completed will have an initial minimum of one (1) minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge for a call includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### 7.1.3 EXCEL MyLine Service Hours:

Rates apply 24 hours a day, 7 days a week

## 7.1.4 EXCEL MyLine Monthly Recurring Charges:

In addition to the above per minute rate(s), Customers are assessed a Monthly Recurring Charge based on the EXCEL MyLine Local Service Package selected. The Monthly Recurring Charge for the local service package can be found in the Company's Local Exchange Services Tariff on file with the Arizona Corporation Commission. The EXCEL MyLine Local Service Package Monthly Recurring Charge applies whether or not Customers make any calls.

The EXCEL MyLine Local Service Package Monthly Recurring Charge(s) shall be in addition to charge(s) applicable to other federal service(s) or companion state service(s) available from EXCEL as add-on services. Add-on services or service features include, but are not limited to: operator services, directory assistance services, dial-around casual calling services, calling card and certain international services.

ISSUED: February 18, 2003

### 7.1 EXCEL MyLine Service (Continued)

### 7.1.5 EXCEL MyLine Calling Card Service:

Calling card access is available from touch tone or rotary phones by dialing an Excelprovided toll free number and personal identification number (PIN) associated with the card. The following charges apply for all EXCEL MyLine Calling Card Calls placed within the State:

Per call surcharge:

\$0.2000

Per minute rate:

\$0.1500

An additional charge for calls placed from payphones applies. The charge is \$.2500 and applies on a per call basis.

#### 7.1.6 EXCEL MyLine Personal 800/8XX Inbound Service:

Inbound 800/8XX service arrangements are also available to EXCEL MyLine Local Service Package Customers, at an additional charge. Customers may access the EXCEL network for inbound service using toll free origination. Inbound calls are made through a Company-designated toll free number, and the Customer is billed rather than the call originator. All completed inbound calls made will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. The following rates apply:

Monthly Recurring Charge:

\$1.00

Per minute rate:

\$0.1500

An additional charge for calls placed from payphones applies. The charge is \$0.2500 and applies on a per call basis.

ISSUED: February 18, 2003

### 7.1 EXCEL MyLine Service (Continued)

### 7.1.7 EXCEL MyLine Directory Assistance Service:

EXCEL MyLine Directory Assistance Service allows Customers to request information from Directory Assistance records. Directory Assistance charges apply to all requests. Customers may access this service by dialing the area code (NPA) for the telephone number desired plus 555-1212, or by using a Company-provided access code (10-1X-XXX + 1 + Area Code + 555-1212), or other Company-authorized access method. Up to two requests for listings within the same area code is allowed on each call to Directory Assistance.

Directory Assistance with call completion is available at no additional charge. If calls are completed via call completion, the applicable per minute rate for originating direct-dial usage calls for which the Customer subscribes or usages will be charged.

**Directory Assistance** 

\$0.75 per call

#### 7.1.8 EXCEL MyLine Casual Calling Service Program:

EXCEL MyLine Service Customers may also place long distance telephone calls by using a Company-designated 10-1X-XXX access code. If EXCEL MyLine Basic, EXCEL MyLine Value, or EXCEL MyLine Complete Local Service Package Customers originate calls using a Company-designated casual calling (dial-around) code and terminate calls to other EXCEL MyLine Basic, EXCEL MyLine Value or EXCEL MyLine Complete Local Service Package Customers, they will be eligible to receive a discount on those calls, as described in Section 7.1.9, following.

ISSUED: February 18, 2003

### 7.1 EXCEL MyLine Service (Continued)

### 7.1.9 EXCEL MyLine Friends-R-Free Discount Program:

EXCEL MyLine Basic, EXCEL MyLine Value, and EXCEL MyLine Complete Local Service Package Customers may place 1+, direct-dialed calls or they can use a Company-designated casual calling (dial-around) code when dialing long distance calls to other Customers who have selected the EXCEL My Line Basic, EXCEL MyLine Value or EXCEL MyLine Complete Local Service Package(s), at no additional charge.

In the event a Customer's applicable combined intrastate and interstate usage exceeds 3000 minutes in a given Customer's monthly billing invoice period, the per minute rates set forth in Sections 7.1.1.a, 7.1.1.b, and 7.1.1.c will apply.

Customer telephone numbers which are not capable of being subscribed to an interexchange carrier, and telephone numbers which are associated with Company 800/8XX service(s) or access codes associated with Company services other than switched services (e.g., wireless service telephone numbers, paging service numbers and calling card service numbers) are not eligible for inclusion in the EXCEL MyLine Friends-R-Free Discount Program.

If a Customer discontinues his or her EXCEL MyLine Service, only those eligible long distance calls which were made while he or she was a Customer with the EXCEL MyLine Basic, EXCEL MyLine Value or EXCEL MyLine Complete Local Service Packages will receive the EXCEL MyLine Friends-R-Free Discount.

The EXCEL MyLine Friends-R-Free Discount does not apply to service which is provided on any special access line or Local Exchange Company service line for which the Customer pays a rate described as a business or commercial special access line in an applicable Local Exchange Company access service tariff. In addition, EXCEL's MyLine Friends-R-Free Discount is not available for Customers who have selected the EXCEL MyLine - Stand Alone Local Service offering.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

## 7.1 EXCEL MyLine Service (Continued)

### 7.1.9 EXCEL MyLine Friends-R-Free Discount Program (Continued)

Existing Excel Customers who enroll in the EXCEL MyLine Service offering during their monthly billing period will begin to receive benefits of the EXCEL MyLine Friends-R-Free Discount Program effective with their service initiation date. Customers who convert to an eligible calling plan identified in Sections 7.1.1.a, 7.1.1 b, and 7.1.1 c above, are eligible to receive the benefits of the EXCEL MyLine Friends-R-Free Discount Program beginning on their new service plan effective date. Customers enrolled in the EXCEL MyLine Friends-R-Free Discount Program as of effective date of this tariff will remain enrolled in the program until and only if they otherwise notify the Company.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 7.1 EXCEL MyLine Service (Continued)

### 7.1.10 Other EXCEL MyLine Service Terms and Conditions:

The Company reserves the right to adjust a Customer's service upon appropriate notification. The Company reserves the right to disconnect Customer's residential service or to convert any plan associated with such service to a business plan upon appropriate notification if it is determined that usage is not consistent with normal residential applications. If it is determined that usage is not consistent with residential voice applications, Customer will be assessed a \$50.00 monthly recurring data usage charge or will be disconnected.

Charges applicable to the following call usage and/or service features are not included in EXCEL's MyLine Local Service Package Monthly Recurring Charge(s):

- -Calls requiring operator assistance;
- -Data transmission-type calls;
- -Interstate or international service and/or line charge(s);
- -Call blocking charges;
- -Directory listing charges;
- -Directory Assistance calls (including directory assistance with call completion);
- -Per use charges not included in an EXCEL MyLine companion local service offering;
- -Custom features not included in an EXCEL MyLine companion local service offering; and
- -Taxes and other quasi-governmental surcharges.

All terms and conditions of any service selected by the Customer, including applicable monthly recurring charges, will apply and will be in addition to the EXCEL MyLine Local Service Package charges as described above. When the billing date does not coincide with the date that the EXCEL MyLine Service plan is started, changed, or discontinued, the monthly recurring charge will be adjusted to reflect the fractional part of the month service is provided. For billing purposes, each month is considered to have 30 days.

ISSUED: February 18, 2003 EFFECTIVE: March 20, 2003

### 7.1 EXCEL MyLine Service (Continued)

## 7.1.10 Other EXCEL MyLine Service Terms and Conditions (Continued)

The Company reserves the right to discontinue offering this service and grandfather existing customers, in the event that (1) facilities are not available to the Company to adequately provide the service, and (2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. If the Company discontinues offering this service and grandfathers existing customers, notice to the Commission will be provided in accordance with applicable Commission rules and regulations.

The Customer upon written or verbal notice to Excel may discontinue enrollment in the EXCEL MyLine Service plan. Usage from 800/8XX service plans, calls to Directory Assistance, Calling Card Calls, and Operator Assisted calls are excluded from the EXCEL MyLine Friends-R-Free Discount Program

ISSUED: February 18, 2003